

Technical Bulletin 48161

SoundPoint® IP and SoundStation® IP Phone Support Restrictions in SIP 3.2.0 and BootROM 4.2.0 Releases



This technical bulletin provides detailed information about the support for new features on certain SoundPoint IP and SoundStation IP phones in the next feature release.

This information applies to SoundPoint IP 301, 501, 600, and 601 desktop phones and SoundStation IP 4000 conferences phones deployed in environments that will be upgraded to SIP application version 3.2.0 (and future releases) and/or BootROM version 4.2.0 (and future releases).

Older Phone Models Where New Features are Not Supported

The next SIP Feature Release (SIP 3.2.0) and BootROM Release (BR 4.2.0) will not include support for the following SoundPoint IP and SoundStation IP phones:

- SoundPoint IP 301
- SoundPoint IP 501
- SoundPoint IP 600
- SoundPoint IP 601
- SoundStation IP 4000

These phones will be supported on the SIP application version 3.1.x and BootROM version 4.1.x stream for high priority bug fixes only. These phones are currently supported to SIP 3.1.2, and Polycom plans to release a SIP 3.1.3 release before SIP 3.2.0 is available. It is currently expected that SIP 3.2.0 and BootROM 4.2.0 will be GA in early Q3.

Continuing Phone Support For Older Phone Models

To use the phone models that are referenced in this technical bulletin in deployments that will be using SIP 3.2.0 or BootROM 4.2.0 and future releases, refer to "Technical Bulletin TB 35311" for configuration recommendations. TB 35311 can be found at

http://www.polycom.com/support/voice/soundpoint_ip/VoIP_Technical_Bulletins_pub.html. This technical bulletin was initially released to document support for the SoundPoint IP 300 and 500 products when new feature support was similarly capped on these phone models. It has been updated to reflect the additional older models mentioned in this technical bulletin.

The 000000000000.cfg file included in SIP 3.2.0 and future releases will demonstrate how the software and configuration file versions for older models may be supported.

Polycom will also provide versions of the latest software patch applicable only to these older phone models.

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