3CX and Digium Switchvox Comparison Chart

	3CX	Digium Switchvox
Software Versions	Free and Paid commercial versions are available	Multiple software versions available
User Dashboards	The 3CX assistant provides each 3CX user a PC based presence application where they can easily set their calls rules, answer calls; listen to voicemails, and chat.	The Switchboard allows users to drag and drop calls to other users, see other users real-time call state, access VM messages, customize to see Google Maps, and more.
Third Party Integrations	● Hotel Billing and PMS integration ● Windows Application Integration	● Salesforce CRM ● Sugar CRM ● Fire Dialer for Firefox users ● Other Windows applications
Non proprietary, SIP Based	Yes	Yes
Smartphone App	Yes	Yes
Feature Set	See a complete set of 3CX features	See a full list of SMB feature set