

VoIP Fulfillment by VoIP Supply: Same-Day Turnaround and High-Quality Output

“ Our team processed the 750 phone order and get them shipped out the same day with the same quality without missing any parts or labeling.

The Background

Don Stefanie
Channel Manager at VoIP Supply

The VoIP Supply team keeps expanding on the provisioning and fulfillment capabilities to exceed our customers' needs and stay ahead of changes in technology.

Through a secure user portal, our customers are able to stay in control of their business from start to finish! The real-time automation service gives you visibility into inventory, outbound shipping, customer RMA's and so much more.

Key Advantages of VoIP Fulfillment by VoIP Supply

- Secure user portal to order and manage your business
- Manage your business with real-time automation of local receiving, outbound shipping, product provisioning and customer RMA's.
- Real-time visibility into privately stocked inventory, as well as real-time connections to all of your order information 24/7/365.
- Integrated support to assist your business in managing, and tracking RMA's or support issues.
- Private inventory storage and palletizing.
- Equipment provisioning.
- Re-packaging with custom inserts.
- Customer service maintenance.
- RMA product returns.

CASE STUDY

Same-Day, High-Quality Turnaround Even with Spike Orders



The Problem

VoIP Fulfillment by VoIP Supply normally has the ability to fulfill around 500 phones per shift a day, however; one day, we received an order of 750 phones from one of our fulfillment clients.

The Result

Our team was able to get the phones ready to ship the same day with the same quality without missing any parts or labeling. Through Fedex's overnight shipping service, we were able to deliver the products the same day without any delay.

VoIP Supply continues to monitor the growth of the program and add additional locations as necessary to maintain the same-day turnaround and high-quality output of the service.

To learn more about our VoIP fulfillment and provisioning services on our website or give our Channel Manager, Don Stefanie, a call today at **716-213-6906** or email at dons@voipsupply.com today.



About VoIP Supply

VoIP Supply, LLC (<http://www.voipsupply.com>) is North America's leading VoIP solutions provider and your trusted source for everything VoIP. Since 2002, VoIP Supply has delivered valuable solutions for some 125,000 customers worldwide. VoIP Supply is not just a website.

We are people; a team of talented, dedicated people who are passionate about IP technologies. We all work together to deliver products and services that allow you to implement and deploy VoIP in your home, business or for your clients.

With passionate employees, a selection of over 6,500 products including name-brand hardware to our CloudSpan Marketplace and over 20,000 square feet of office space VoIP Supply has an unlimited number of VoIP solutions. VoIP Supply provides you with a fully staffed inbound call center with licensed, certified and highly trained VoIP experts that can help you with any problem you might have. Whether you are a consumer, business, service provider or reseller, VoIP Supply has everything you need for VoIP.

VoIP Supply is a three-time Inc. 500/5000 honoree, listed by Business First as one of WNY's Top Private Companies, as well as being consistently ranked one of Western New York's Best Places to Work.

To learn more, call (800) 398-8647, or visit voipsupply.com and follow VoIP Supply on social media.