

## GRP2600 Series - HD Enterprise IP Phones *Carrier-Grade*

### How to get Custom LCD Faceplates for the GRP2600 Series?

The GRP2600 series, of Carrier-Grade Enterprise IP Phones, was designed with mass and centralized implementations in mind. These next-generation devices feature a new design, a reinvented user experience, unified firmware and powerful features including WiFi support, dual LCD display and support for up to 16 lines.

As one of the most interesting features that is part of the GRP2600 Series devices, **there is the ability to change and customize LCD faceplates, depending on the needs of each client.**

#### To order custom faceplates, you must take into account the following considerations:

1. The minimum amount to be able to place an order per LCD covers will be 500 units for each model.
2. A non-recurring charge will be made for the personalization of the cover, which applies only in the first order. \*
3. Customization may include:
  - Change of logo and location in the faceplate.
  - Do not include any logo.
  - Color change of the cover.

#### The steps to follow to start the customization process will be the following:

1. Grandstream will send the CAD (Computer-Aided Design) files so that the customer can customize the faceplates according to their requirements.
2. Grandstream will confirm that all changes made to the faceplates are viable for production.
3. The customer will place a purchase order (not cancelable) for the quantity of pieces required. The initial cost for customization will be included in the first order. \*
4. A sample piece will be provided for customer approval.
5. Once formal confirmation is received from the customer with the authorization and approval to make the manufacturing, the estimated production time for loose faceplate orders is 4 to 5 weeks with delivery in Shenzhen, China. For phone orders with faceplate pre-installed, 2-3 additional weeks must be considered. **For GRP2614, only the option of ordering the device with the factory pre-installed faceplate is available (MoQ = 500 units).**



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*\* For information related to cover costs and customization, please contact your sales executive.*