

PRESS INFORMATION

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VoIP Supply Expands Customer Service Department

Company Announces New Hires to Bolster Customer Service and Communications

BUFFALO, **N.Y. Feb. 19**, **2008**—VoIP Supply, LLC (<u>www.voipsupply.com</u>), a division of Sayers Technology Holdings and a leading provider of Voice over IP hardware, software and services, announced the appointments of several new hires and a promotion.

William Herrmann was promoted to Customer Service Manager. He joined VoIP Supply's sales department in November 2007. Mr. Herrmann has over 10 years prior management experience as a production supervisor at American Axle, and sales experience with the LifTech Equipment Company. He also worked as a fleet manager at Premiere Manufacturing Support Services.

The Customer Service Department welcomed four new associates: Jeffrey Hanover, Brian Tuyn, Mary Beth Hyzy and Alonzo Rogers. These new hires will be focusing on our returns process as well as enhanced customer communications.

Benjamin P. Sayers, President and CEO of VoIP Supply said bringing new talent into the organization is a critical component of the company's drive towards industry-leading customer service.

"Customer service and proactive communications are a top priority for us," said Sayers. "The company is making a significant investment in this department. We have always been a leading force within the VoIP industry; our current initiatives include leading the way with world class customer service."

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VoIP Supply: A Division of Sayers Technology Holdings



About VoIP Supply

VoIP Supply, LLC (<u>www.voipsupply.com</u>), a division of Sayers Technology Holdings, is a leading Internet Retailer of Voice over IP Hardware. In addition to a comprehensive catalog of IP Phones, Telephone Adaptors, VoIP Gateways, and Small Business IP PBX solutions, the company offers technical support, extended warranties, and logistical services for end-to-end customer solutions. VoIP Supply was recognized nationally as number 359 on the 2007 Inc. 500 fastest growing privately-held companies in America and number 45 on the Entrepreneur Magazine's Hot 100 fastest growing companies in the U.S. VoIP Supply has also been recognized as one of the Best Places to Work in Western New York by Buffalo's Business First Newspaper, one of the Top 100 privately held companies in WNY, as well as the sixth fastest growing company in WNY by the Business First Fast Track 50 Award.

For additional information about VoIP Supply write: VoIP Supply, LLC, 454 Sonwil Dr., Buffalo, New York 14225, call us at 1-716-630-1555, visit the company's Web site at www.voipsupply.com or email: nschuman@voipsupply.com.

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