# AudioCodes Session Border Controller (SBC) Products

# Mediant<sup>™</sup> 500L

### Hybrid E-SBC and Media Gateway



#### **Benefits**

- Fully integrated device for secured SIP trunking and PSTN access
- Hybrid SBC and Media Gateway platform lowers CAPEX and reduces space and power footprints
- Extensive interoperability and partnerships that extend across multiple vendor devices and protocol implementations
- Offers comprehensive security, interoperability and reliability
- Delivers high service performance and voice quality
- Branch office survivability in the event of a WAN outage

#### **Key Features**

- Rich and powerful SIP normalization and routing mechanisms for seamless interoperability
- Hybrid SBC enables seamless migration and PSTN fallback
- Support for BRI interfaces
- Perimeter defense against denial of service, fraud and eavesdropping
- VoIP quality monitoring and enforcement

The AudioCodes **Mediant 500L Enterprise Session Border Controller (E-SBC)** and Media Gateway offers a complete connectivity solution for small-to-medium sized enterprises.

The Mediant 500L connects IP-PBXs to any SIP trunking service provider, scaling up to 60 concurrent SBC sessions. It offers superior performance in connecting any SIP to SIP environment, legacy TDM-based PBX systems to IP networks, and IP-PBXs to the PSTN, supporting up to 4 BRI interfaces.

#### Vast mediation capabilities and proven interoperability

The Mediant 500L supports a wide range of voice coders and is capable of transcoding between narrowband and wideband voice coders, providing SIP normalization, fax handling, gain control and numerous additional media processing features. It offers certified interoperability with leading unified communications solutions and SIP trunking providers.

#### Security

The Mediant 500L provides robust protection for the IP communications infrastructure, preventing Denial of Service, fraud and service theft and guarding against cyber-attacks and other service-impacting events.

#### Reliability

The Mediant 500L offers and maintains high voice quality to deliver reliable enterprise VoIP communications. Advanced call routing mechanisms, network voice quality monitoring and branch survivability capabilities (including PSTN fallback with E911) result in minimum communications downtime.

#### Applications

- SIP trunking
- Hosted PBX & UC as a Service
- IP contact centers
- · Remote and mobile worker support
- SIP mediation between UC and IP-PBX systems



## Mediant<sup>™</sup> 500L

#### SPECIFICATIONS

and the second			
Capacities			
Max. Signaling/Media Sessions	60	Max. SRTP/RTP Sessions	45
Max. Registered Users	200		
Telephony Interfaces			
Digital	1-4 BRI ports, network S/	T interfaces, NT or TE terminatior	1
Clock Source	5 ppm High Precision		
Network Interfaces			
Ethernet	4 FE interfaces configure	d in 1+1 redundancy or as individ	lual ports
Security			
Access Control	DoS/DDoS line rate prote	ction, bandwidth throttling, dynar	nic blacklisting
VoIP Firewall	RTP pinhole managemen RTP latching	t, rogue RTP detection and prever	ntion, SIP message policy, advanced
Encryption/Authentication	TLS, SRTP, HTTPS, SSH, o	lient/server SIP Digest authentica	ation, RADIUS Digest
Privacy	Topology hiding, user privacy		
Traffic Separation	VLAN/physical interface separation for multiple media, control and OAMP interfaces		
Intrusion Detection System	Detection and prevention of VoIP attacks, theft of service and unauthorized access		
Interoperability			
SIP B2BUA	Full SIP transparency, ma	ture and broadly deployed SIP sta	ack, stateful proxy mode
SIP interworking	3xx redirect, REFER, PRACK, session timer, early media, call hold, delayed offer		
Registration and Authentication	User registration restriction control, registration and authentication on behalf of users, SIP authentication server for SBC users		
Transport Mediation		Pv4 / IPv6, RTP / SRTP (SDES)	
Message Manipulation	Ability to add/modify/delete SIP headers and message body using advanced regular expressions		
URI and Number Manipulations	(regex) URI user and host name manipulations, ingress and egress digit manipulation		
Transcoding and Vocoders	Coder normalization including transcoding, coder enforcement and re-prioritization, extensive vocoder support: G.711, G.723.1, G.726, G.729, GSM-FR, AMR-NB/WB, SILK-NB/WB, Opus-NB/WE		
Signal Conversion	DTMF/RFC 2833/SIP, T.38 fax, packet-time conversion		
	DTMI/10 2000/01, 1.0	o lax, packet-time conversion	
NAT		versal for support of remote work	ers
			ers
Voice Quality and SLA	Local and far-end NAT tra		
Voice Quality and SLA Call Admission Control	Local and far-end NAT tra	versal for support of remote work sion establishment rate, number	
Voice Quality and SLA Call Admission Control Packet marking	Local and far-end NAT tra Based on bandwidth, ses	versal for support of remote work sion establishment rate, number DiffServ, TOS	
Voice Quality and SLA Call Admission Control Packet marking Standalone Survivability	Local and far-end NAT tra Based on bandwidth, ses 802.1p/Q VLAN tagging, Maintains local calls in th Packet Loss Concealmen	versal for support of remote work sion establishment rate, number DiffServ, TOS e event of WAN failure.	of connections/registrations uffer, Silence Suppression/Comfort
Voice Quality and SLA Call Admission Control Packet marking Standalone Survivability Impairment Mitigation Voice Enhancement	Local and far-end NAT tra Based on bandwidth, ses 802.1p/Q VLAN tagging, Maintains local calls in th Packet Loss Concealmen Noise Generation, RTP re	versal for support of remote work sion establishment rate, number DiffServ, TOS ne event of WAN failure. t, Dynamic Programmable Jitter B dundancy, broken connection det justic echo cancellation, replacing	of connections/registrations uffer, Silence Suppression/Comfort ection
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Voice Quality and SLA Call Admission Control Packet marking Standalone Survivability Impairment Mitigation Voice Enhancement Direct Media (No Media Anchoring)	Local and far-end NAT tra Based on bandwidth, ses 802.1p/Q VLAN tagging, Maintains local calls in th Packet Loss Concealmen Noise Generation, RTP re Transrating, RTCP-XR, Ac detection, Fixed & dynam Hair-pinning of local calls	versal for support of remote work sion establishment rate, number DiffServ, TOS le event of WAN failure. t, Dynamic Programmable Jitter B dundancy, broken connection det bustic echo cancellation, replacing ic voice gain control	of connections/registrations uffer, Silence Suppression/Comfort ection g voice profile due to impairment
Voice Quality and SLA Call Admission Control Packet marking Standalone Survivability Impairment Mitigation Voice Enhancement Direct Media (No Media Anchoring) Voice Quality Monitoring	Local and far-end NAT tra Based on bandwidth, ses 802.1p/Q VLAN tagging, Maintains local calls in th Packet Loss Concealmen Noise Generation, RTP re Transrating, RTCP-XR, Act detection, Fixed & dynam Hair-pinning of local calls RTCP-XR, AudioCodes Set	versal for support of remote work sion establishment rate, number DiffServ, TOS te event of WAN failure. t, Dynamic Programmable Jitter B dundancy, broken connection det pustic echo cancellation, replacing ic voice gain control to avoid unnecessary media dela	of connections/registrations uffer, Silence Suppression/Comfort ection g voice profile due to impairment ys and bandwidth consumption
Voice Quality and SLA Call Admission Control Packet marking Standalone Survivability Impairment Mitigation Voice Enhancement Direct Media (No Media Anchoring) Voice Quality Monitoring Quality of Experience	Local and far-end NAT tra Based on bandwidth, ses 802.1p/Q VLAN tagging, Maintains local calls in th Packet Loss Concealmen Noise Generation, RTP re Transrating, RTCP-XR, Acc detection, Fixed & dynam Hair-pinning of local calls RTCP-XR, AudioCodes See Access control and media	versal for support of remote work sion establishment rate, number DiffServ, TOS te event of WAN failure. t, Dynamic Programmable Jitter B dundancy, broken connection det pustic echo cancellation, replacing ic voice gain control to avoid unnecessary media dela ssion Experience Manager (SEM)	of connections/registrations uffer, Silence Suppression/Comfort ection g voice profile due to impairment ys and bandwidth consumption QoE and bandwidth utilization
Voice Quality and SLA Call Admission Control Packet marking Standalone Survivability Impairment Mitigation Voice Enhancement Direct Media (No Media Anchoring) Voice Quality Monitoring Quality of Experience Test agent	Local and far-end NAT tra Based on bandwidth, ses 802.1p/Q VLAN tagging, Maintains local calls in th Packet Loss Concealmen Noise Generation, RTP re Transrating, RTCP-XR, Acc detection, Fixed & dynam Hair-pinning of local calls RTCP-XR, AudioCodes See Access control and media	versal for support of remote work sion establishment rate, number DiffServ, TOS we event of WAN failure. t, Dynamic Programmable Jitter B dundancy, broken connection det pustic echo cancellation, replacing ic voice gain control to avoid unnecessary media dela ssion Experience Manager (SEM) a quality enhancements based on	of connections/registrations uffer, Silence Suppression/Comfort ection g voice profile due to impairment ys and bandwidth consumption QoE and bandwidth utilization
Voice Quality and SLA Call Admission Control Packet marking Standalone Survivability Impairment Mitigation Voice Enhancement Direct Media (No Media Anchoring) Voice Quality Monitoring Quality of Experience Test agent SIP Routing	Local and far-end NAT tra Based on bandwidth, ses 802.1p/Q VLAN tagging, Maintains local calls in th Packet Loss Concealmen Noise Generation, RTP re Transrating, RTCP-XR, Acc detection, Fixed & dynam Hair-pinning of local calls RTCP-XR, AudioCodes See Access control and media Ability to remotely verify of	versal for support of remote work sion establishment rate, number DiffServ, TOS we event of WAN failure. t, Dynamic Programmable Jitter B dundancy, broken connection det pustic echo cancellation, replacing ic voice gain control to avoid unnecessary media dela ssion Experience Manager (SEM) a quality enhancements based on	of connections/registrations uffer, Silence Suppression/Comfort ection g voice profile due to impairment ys and bandwidth consumption QoE and bandwidth utilization message flow between SIP UAs
Voice Quality and SLA Call Admission Control Packet marking Standalone Survivability Impairment Mitigation Voice Enhancement Direct Media (No Media Anchoring) Voice Quality Monitoring Quality of Experience Test agent SIP Routing Routing Methods	Local and far-end NAT tra Based on bandwidth, ses 802.1p/Q VLAN tagging, Maintains local calls in th Packet Loss Concealmen Noise Generation, RTP re Transrating, RTCP-XR, Acd detection, Fixed & dynam Hair-pinning of local calls RTCP-XR, AudioCodes See Access control and media Ability to remotely verify of Request URL, IP address, REST API	versal for support of remote work sion establishment rate, number DiffServ, TOS ee event of WAN failure. t, Dynamic Programmable Jitter B dundancy, broken connection det pustic echo cancellation, replacing ic voice gain control to avoid unnecessary media dela ssion Experience Manager (SEM) a quality enhancements based on onnectivity, voice quality and SIP	of connections/registrations uffer, Silence Suppression/Comfort ection g voice profile due to impairment ys and bandwidth consumption QoE and bandwidth utilization message flow between SIP UAs hird-party routing control through
Voice Quality and SLA Call Admission Control Packet marking Standalone Survivability Impairment Mitigation Voice Enhancement Direct Media (No Media Anchoring) Voice Quality Monitoring Quality of Experience Test agent SIP Routing Routing Methods Advanced Routing Criteria	Local and far-end NAT tra Based on bandwidth, ses 802.1p/Q VLAN tagging, Maintains local calls in th Packet Loss Concealmen Noise Generation, RTP re Transrating, RTCP-XR, Ac detection, Fixed & dynam Hair-pinning of local calls RTCP-XR, AudioCodes Sea Access control and media Ability to remotely verify of Request URL, IP address, REST API QoE, bandwidth, SIP mes	versal for support of remote work sion establishment rate, number DiffServ, TOS ee event of WAN failure. t, Dynamic Programmable Jitter B dundancy, broken connection det justic echo cancellation, replacing ic voice gain control to avoid unnecessary media dela ssion Experience Manager (SEM) a quality enhancements based on onnectivity, voice quality and SIP FQDN, ENUM, advanced LDAP, th sage (SIP request, coder type, etc	of connections/registrations uffer, Silence Suppression/Comfort ection g voice profile due to impairment ys and bandwidth consumption QoE and bandwidth utilization message flow between SIP UAs hird-party routing control through
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Voice Quality and SLA Call Admission Control Packet marking Standalone Survivability Impairment Mitigation Voice Enhancement Direct Media (No Media Anchoring) Voice Quality Monitoring Quality of Experience Test agent SIP Routing Routing Methods Advanced Routing Criteria Routing Features SIPRec	Local and far-end NAT tra Based on bandwidth, ses 802.1p/Q VLAN tagging, Maintains local calls in th Packet Loss Concealmen Noise Generation, RTP re Transrating, RTCP-XR, Act detection, Fixed & dynam Hair-pinning of local calls RTCP-XR, AudioCodes See Access control and media Ability to remotely verify of Request URL, IP address, REST API QoE, bandwidth, SIP mess Least-cost routing, call fo and prioritization	versal for support of remote work sion establishment rate, number DiffServ, TOS ee event of WAN failure. t, Dynamic Programmable Jitter B dundancy, broken connection det pustic echo cancellation, replacing ic voice gain control to avoid unnecessary media dela ssion Experience Manager (SEM) a quality enhancements based on onnectivity, voice quality and SIP FQDN, ENUM, advanced LDAP, th sage (SIP request, coder type, etc rking, load balancing, E911 gatew	of connections/registrations uffer, Silence Suppression/Comfort ection g voice profile due to impairment ys and bandwidth consumption QoE and bandwidth utilization message flow between SIP UAs irid-party routing control through ), Layer-3 parameters
Voice Quality and SLA Call Admission Control Packet marking Standalone Survivability Impairment Mitigation Voice Enhancement Direct Media (No Media Anchoring) Voice Quality Monitoring Quality of Experience Test agent SIP Routing Routing Methods Advanced Routing Criteria Routing Features SIPRec Management	Local and far-end NAT tra Based on bandwidth, ses 802.1p/Q VLAN tagging, Maintains local calls in th Packet Loss Concealmen Noise Generation, RTP re Transrating, RTCP-XR, Acd detection, Fixed & dynam Hair-pinning of local calls RTCP-XR, AudioCodes See Access control and media Ability to remotely verify of Request URL, IP address, REST API QoE, bandwidth, SIP mes Least-cost routing, call fo and prioritization	versal for support of remote work sion establishment rate, number DiffServ, TOS ee event of WAN failure. t, Dynamic Programmable Jitter B dundancy, broken connection det pustic echo cancellation, replacing ic voice gain control to avoid unnecessary media dela ssion Experience Manager (SEM) a quality enhancements based on onnectivity, voice quality and SIP FQDN, ENUM, advanced LDAP, th sage (SIP request, coder type, etc rking, load balancing, E911 gatew	of connections/registrations uffer, Silence Suppression/Comfort ection g voice profile due to impairment ys and bandwidth consumption QoE and bandwidth utilization message flow between SIP UAs hird-party routing control through e.), Layer-3 parameters ay support, emergency call detection
Voice Quality and SLA Call Admission Control Packet marking Standalone Survivability Impairment Mitigation Voice Enhancement Direct Media (No Media Anchoring) Voice Quality Monitoring Quality of Experience Test agent SIP Routing Routing Methods Advanced Routing Criteria Routing Features SIPRec Management OAM&P	Local and far-end NAT tra Based on bandwidth, ses 802.1p/Q VLAN tagging, Maintains local calls in th Packet Loss Concealmen Noise Generation, RTP re Transrating, RTCP-XR, Acd detection, Fixed & dynam Hair-pinning of local calls RTCP-XR, AudioCodes See Access control and media Ability to remotely verify of Request URL, IP address, REST API QoE, bandwidth, SIP mes Least-cost routing, call fo and prioritization	versal for support of remote work sion establishment rate, number DiffServ, TOS ee event of WAN failure. t, Dynamic Programmable Jitter B dundancy, broken connection det pustic echo cancellation, replacing ic voice gain control to avoid unnecessary media dela ssion Experience Manager (SEM) a quality enhancements based on onnectivity, voice quality and SIP FQDN, ENUM, advanced LDAP, th sage (SIP request, coder type, etc rking, load balancing, E911 gatew ng interface	of connections/registrations uffer, Silence Suppression/Comfort ection g voice profile due to impairment ys and bandwidth consumption QoE and bandwidth utilization message flow between SIP UAs hird-party routing control through e.), Layer-3 parameters ay support, emergency call detection
Voice Quality and SLA Call Admission Control Packet marking Standalone Survivability Impairment Mitigation Voice Enhancement Direct Media (No Media Anchoring) Voice Quality Monitoring Quality of Experience Test agent SIP Routing Routing Methods Advanced Routing Criteria Routing Features SIPRec Management OAM&P Physical / Environmental	Local and far-end NAT tra Based on bandwidth, ses 802.1p/Q VLAN tagging, Maintains local calls in th Packet Loss Concealmen Noise Generation, RTP re Transrating, RTCP-XR, Acd detection, Fixed & dynam Hair-pinning of local calls RTCP-XR, AudioCodes See Access control and media Ability to remotely verify of Request URL, IP address, REST API QoE, bandwidth, SIP mes Least-cost routing, call fo and prioritization	versal for support of remote work sion establishment rate, number DiffServ, TOS te event of WAN failure. t, Dynamic Programmable Jitter B dundancy, broken connection det pustic echo cancellation, replacing ic voice gain control to avoid unnecessary media dela ssion Experience Manager (SEM) a quality enhancements based on onnectivity, voice quality and SIP FQDN, ENUM, advanced LDAP, th sage (SIP request, coder type, etc rking, load balancing, E911 gatew ng interface SNMP, INI Configuration file, REST	of connections/registrations uffer, Silence Suppression/Comfort ection g voice profile due to impairment ys and bandwidth consumption QoE and bandwidth utilization message flow between SIP UAs hird-party routing control through e.), Layer-3 parameters ay support, emergency call detection
Voice Quality and SLA Call Admission Control Packet marking Standalone Survivability Impairment Mitigation Voice Enhancement Direct Media (No Media Anchoring) Voice Quality Monitoring Quality of Experience Test agent SIP Routing Routing Methods Advanced Routing Criteria Routing Features SIPRec Management OAM&P Physical / Environmental Dimensions	Local and far-end NAT tra Based on bandwidth, ses 802.1p/Q VLAN tagging, Maintains local calls in th Packet Loss Concealmen Noise Generation, RTP re Transrating, RTCP-XR, Acc detection, Fixed & dynam Hair-pinning of local calls RTCP-XR, AudioCodes See Access control and media Ability to remotely verify of Request URL, IP address, REST API QoE, bandwidth, SIP mess Least-cost routing, call fo and prioritization IETF standard SIP record	versal for support of remote work sion establishment rate, number DiffServ, TOS te event of WAN failure. t, Dynamic Programmable Jitter B dundancy, broken connection det pustic echo cancellation, replacing ic voice gain control to avoid unnecessary media dela ssion Experience Manager (SEM) a quality enhancements based on onnectivity, voice quality and SIP FQDN, ENUM, advanced LDAP, th sage (SIP request, coder type, etc rking, load balancing, E911 gatew ng interface SNMP, INI Configuration file, REST	of connections/registrations uffer, Silence Suppression/Comfort ection g voice profile due to impairment ys and bandwidth consumption QoE and bandwidth utilization message flow between SIP UAs hird-party routing control through e.), Layer-3 parameters ay support, emergency call detection
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Voice Quality and SLA Call Admission Control Packet marking Standalone Survivability Impairment Mitigation Voice Enhancement Direct Media (No Media Anchoring) Voice Quality Monitoring Quality of Experience Test agent SIP Routing Routing Methods Advanced Routing Criteria Routing Features SIPRec Management OAM&P Physical / Environmental Dimensions	Local and far-end NAT tra Based on bandwidth, ses 802.1p/Q VLAN tagging, Maintains local calls in th Packet Loss Concealmen Noise Generation, RTP re Transrating, RTCP-XR, Acc detection, Fixed & dynam Hair-pinning of local calls RTCP-XR, AudioCodes Set Access control and media Ability to remotely verify of Request URL, IP address, REST API QoE, bandwidth, SIP mes Least-cost routing, call fo and prioritization IETF standard SIP record Browser-based GUI, CLI, S 51 x 296 x 160 mm (2 x 670g Desktop	versal for support of remote work sion establishment rate, number DiffServ, TOS te event of WAN failure. t, Dynamic Programmable Jitter B dundancy, broken connection det pustic echo cancellation, replacing ic voice gain control to avoid unnecessary media dela ssion Experience Manager (SEM) a quality enhancements based on onnectivity, voice quality and SIP FQDN, ENUM, advanced LDAP, th sage (SIP request, coder type, etc rking, load balancing, E911 gatew ng interface SNMP, INI Configuration file, REST	of connections/registrations uffer, Silence Suppression/Comfort ection g voice profile due to impairment ys and bandwidth consumption QoE and bandwidth utilization message flow between SIP UAs hird-party routing control through i.), Layer-3 parameters vay support, emergency call detection API, EMS
Voice Quality and SLA Call Admission Control Packet marking Standalone Survivability Impairment Mitigation Voice Enhancement Direct Media (No Media Anchoring) Voice Quality Monitoring Quality of Experience Test agent SIP Routing Routing Methods Advanced Routing Criteria Routing Features SIPRec Management OAM&P Physical / Environmental Dimensions Weight Mounting	Local and far-end NAT tra Based on bandwidth, ses 802.1p/Q VLAN tagging, Maintains local calls in th Packet Loss Concealmen Noise Generation, RTP re Transrating, RTCP-XR, Acd detection, Fixed & dynam Hair-pinning of local calls RTCP-XR, AudioCodes See Access control and media Ability to remotely verify of Request URL, IP address, REST API QoE, bandwidth, SIP mess Least-cost routing, call for and prioritization IETF standard SIP record Browser-based GUI, CLI, S 51 x 296 x 160 mm (2 x 670g Desktop Single universal AC powe	versal for support of remote work sion establishment rate, number DiffServ, TOS ee event of WAN failure. t, Dynamic Programmable Jitter B dundancy, broken connection det boustic echo cancellation, replacing ic voice gain control to avoid unnecessary media dela ssion Experience Manager (SEM) a quality enhancements based on onnectivity, voice quality and SIP FQDN, ENUM, advanced LDAP, th sage (SIP request, coder type, etc rking, load balancing, E911 gatew ng interface SNMP, INI Configuration file, REST 11.65 x 6.3 in.) (HxWxD)	of connections/registrations  uffer, Silence Suppression/Comfort ection g voice profile due to impairment ys and bandwidth consumption  QoE and bandwidth utilization message flow between SIP UAs anird-party routing control through c.), Layer-3 parameters vay support, emergency call detection  API, EMS //3A or 12V/5A

#### **ABOUT AUDIOCODES**

AudioCodes Ltd. (NasdagGS: AUDC) designs, develops and sells advanced Voice over IP (VoIP) and converged VoIP and Data networking products and applications to Service Providers and Enterprises. AudioCodes is a VoIP technology market leader focused on converged VoIP & data communications and its products are deployed globally in Broadband, Mobile, Enterprise networks and Cable, The company provides a range of innovative, cost-effective products including Media Gateways, Multi-Service Business Routers, Session Border Controllers (SBC), Residential Gateways, IP Phones, Media Servers and Value Added Applications. AudioCodes' underlying technology, VolPerfect HDTM, relies on AudioCodes' leadership in DSP, voice coding and voice processing technologies. AudioCodes High Definition (HD) VoIP technologies and products provide enhanced intelligibility and a better end user communication experience in Voice communications.

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