CONFIGURATION AND COMMISSIONING SERVICES

AudioCodes offers a suite of services that ensures worry-free and high quality implementation, resulting in increased efficiency while reducing time and costs.

Challenges

Confronted with the continuous pressure to lower costs and improve time-to-market with new technologies, network owners are looking for a cost-effective network solution to improve their competitive edge in the marketplace. Faced with complex requirements of technology convergence and multivendor networking, network owners need a turnkey implementation solution to minimize deployment risks and meet business goals.

From pre-installation preparations through physical racking and up to final commissioning, it is necessary to have professional personnel perform configuration tasks, either on-site or remotely. In addition, ensuring that the implementation correctly reflects the customer's requirements and the network interfaces is fundamental to successfully commissioning the equipment to be deployed. Whether you are operating regionally or globally, you need a support strategy that ensures successful network deployments and performance.

Methodology

To support today's complex multi-service networks, AudioCodes has developed a comprehensive Professional Services program that provides responsive, preventive, and consultative support of AudioCodes technologies for your specific networking needs.

AudioCodes Professional Services supports networking devices, applications, and infrastructures, allowing large organizations and service providers to realize the full potential of a high-performance multi-service network.

The foundation for AudioCodes Professional Services is a network life-cycle model based on the three basic phases of planning, implementation, and operating. The result is a unique portfolio of complementary and synergistic service components.

These services span the continuum of device, network, and application support for the AudioCodes high-performance solution, supporting your goals of seamless integration, high availability, and non-stop scalability to keep pace with your business and network demands.

Solution

AudioCodes Configuration and Commissioning Service is a comprehensive set of service offerings to meet the diverse operational needs of our customers. Our team of AudioCodes certified engineers and partners handle all of your configuration and commissioning requirements to your satisfaction with a global reach. They have the ability to provide a variety of tasks and deliverables including:

- Verifying hardware and software versions (and upgrade as necessary)
- Implementing and configuring AudioCodes product(s) based upon ordered functionality and customer-provided network configuration and dial/translation plans
- Verification of the basic maintenance and operations of AudioCodes product
- Ensuring the proper operation of the AudioCodes product, by assisting the customer to validate the network, media, security, and PSTN settings
- Executing a basic call completion, routing and feature functionality test plan

Benefits

Depending on the size of the deployment, the availability of customer resources, and the criticality of the task, AudioCodes Configuration and Commissioning Service can be customized to ensure a project's success. Our engineers bring many years of experiences with their knowledge of AudioCodes products and their integration with existing telecommunication networks. AudioCodes' network of in-house engineers and worldwide partners is ready to assist in implementations at any location, in order to complete the customer's requirements and keep the business on top.

For more information on AudioCodes Professional Services offering visit our website:

http://www.audiocodes.com/professional-services

or contact your AudioCodes Sales Representative or Partner.

Service availability varies per geographical location.