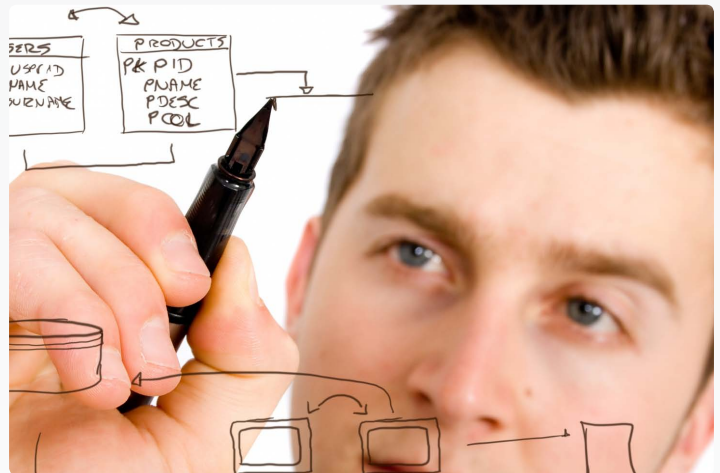# AudioCodes

PLAN | IMPLEMENT | OPERATE

Leverage AudioCodes' Voice Expertise to Design and Plan Optimized Network Solutions

AudioCodes' portfolio of planning services is an essential part of our overall global services offering covering all aspects of voice deployments from initial planning through implementation and operational support.

With our extensive voice experience and in-depth knowledge, AudioCodes' planning services help determine the right solution and best practices for each project's individual business needs. Recognizing that a robust, secure and highly available voice network infrastructure is fundamental to customers' businesses, AudioCodes Planning Services help partners avoid design pitfalls and unwelcome service interruptions when deploying new voice solutions.

Benefits of AudioCodes Planning Services

Highly customizable offering - choose only the services you need to complement your own service capabilities

A wealth of field expertise - rely on us to help you design optimal voice networks for your customers

Eliminate potential pitfalls - our Network Readiness Assessment ensures trouble-free deployments for your customers

Ensure a smooth migration - thanks to AudioCodes' extensive, field-proven interoperability with 3rd party systems

Service with vision - we design solutions for today while ensuring future flexibility

AudioCodes Planning Services Portfolio

Service	Description
Network Voice Readiness Assessment	Corporate IP networks may be well designed for handling standard data communications but they are rarely tuned to support high quality voice traffic. Performing a network readiness analysis during the planning or pre-deployment phase of a VoIP-based Unified Communications or IP Contact Center solution – is a key factor to ensuring the success of the project. AudioCodes Network Voice Readiness Assessment service helps avoid poor performance and user-experience issues arising from the implementation of these new applications, thus drastically reducing post-deployment costs, and ensuring the overall success of the project.
Planning and Design	Based on many years of best practices and business benchmarking, our engineers provide assistance throughout the entire process of planning and designing the new VoIP deployment. **Our planning and design services are built to ensure:** • An optimized solution precisely tailored to individual needs • Smooth migration from legacy • Seamless integration with legacy systems • Development of best practices for successful rollout and continued operation
Proof of Concept	A well-defined proof of concept or trial deployment is crucial to demonstrating the value and benefits of a potential solution. The POC offers first-hand experience of the new technology helping to determine whether it meets technical and business requirements, as well as identifying potential issues that may arise during the full deployment.
Project Management	AudioCodes project management services cover the entire life-cycle of a VoIP deployment, from initial design and planning, through implementation and subsequent operation and support. The exact scope of the service offered is flexible and can be tailored for the specific needs of each project. With years of experience in deploying complex VoIP systems, our project management team is there to ensure that the solution is delivered and deployed on time, at the highest quality and on budget.

For more information on AudioCodes Professional Services offering visit our website: http://www.audiocodes.com/professional-services or contact your AudioCodes Sales Representative or Partner.
Service availability varies per geographical location.

AudioCodes