

# **IP Phone 4101 Quick Reference**

# **Printing Instructions**

Print this document on both sides of a letter-size sheet of paper, and fold in half. The finished size is 5.5 "x 8.5" after folding.



• In the Print dialog, set Page Scaling to <u>None</u> (Acrobat 6 or later), or <u>uncheck</u> 'Shrink oversize pages' and 'Expand small pages'. (Acrobat 5).

## Duplex (two-sided) printers:

• Print <u>both</u> pages **3** and **4** to a letter-size sheet, landscape (sideways) orientation, duplex, flipped on the short edge.

## Single-sided printers:

- Print page **3** to a letter-size sheet, landscape (sideways) orientation.
- Re-insert the printed page into the printer feed tray, upside down, and rotate if needed, then print page **4**.
- Fold the printed sheet in half.

#### **Call Directory**



#### Press the **DIR** key to view the Call Directory. Press the **DIR** key again to exit. The first directory entry will be displayed. A # of

The first directory entry will be displayed. A # character at the end of the phone number indicates that the call will be dialed immediately after the entry is selected.



SEND

MENU

To display a different entry, press the Up Arrow or Down Arrow key, or press the dial pad key corresponding to the entry.

Press the  $\ensuremath{\textbf{SEND}}$  or  $\ensuremath{\textbf{ENTER}}$  key to select the entry for dialing.

Select EDIT DIRECTORY from the User Setup menu to add a new directory entry or edit an existing one.

#### Setting the Ringer Volume



When the telephone is idle (<u>not</u> on a call), press the top of the **VOLUME** key to increase the ringer volume, or press the bottom of the key to reduce the ringer volume.

The telephone will ring once with the new ringer volume setting, and the new setting will be shown briefly in the display.



If RINGER OFF is shown in the display, press the top of the **VOLUME** key while you are <u>not</u> on a call to enable the ringer.

#### **Setting Up Speed Dial Keys**



Press the **MENU** key to enter Setup Mode.



Select USER from the main menu, and then select KEYS.





5 JKL

ENTER

Press a multifunction key.

Enter the speed dial string with the dial pad. Enter a **#** character at the end for immediate dialing.

When you have finished editing the Speed Dial key, press the **ENTER** key to return to the key selection menu or press the **MENU** key to exit Setup Mode.



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#### **User Setup Options**

You can customize your telephone with these user options:

CLOCK – Time and Date	
KEYS – Speed Dial	
EDIT DIRECTORY	

RINGING – RingTone, Off-hook Ringing
VOICE – Handset/Headset Volume
PIN – Call Log PIN

The system may be configured to set the clock automatically.



Press the **MENU** key to enter Setup Mode.

Select USER from the main menu, then select the option you want to change.

Press the **MENU** key when finished.

#### **Placing a Call**

#### Manual Dialing

Dial the number with the dial pad, and then press the SEND key, lift the handset, press the **SPEAKER** key, or press the **HEADSET** key.



M1

You can also go off-hook before dialing. Press the **SEND** key or the **ENTER** key after all digits are entered.

#### Speed Dialing

Press a speed dial key to automatically access an idle line and dial a number.

You can also dial from the Call Log or Call Directory.

#### Answering a Call



To answer the call shown in the display, lift the handset, press the **SPEAKER** key, or press the **HEADSET** key.

#### Holding a Call



Press the **HOLD** key to place the currently connected call on hold.

Press the HOLD key again to reconnect to the held call.

#### **Transferring a Call**



Press the **TRANS** key to place the current call on hold. You will hear a new dial tone.



Press a speed dial key to dial the party to whom you wish to transfer the call.

Or dial the party with the dial pad and then press the **SEND** key.

You may wait until the called party answers to announce the call, or transfer it immediately before the called party answers.



Press the **TRANS** key again to complete the transfer.

#### **Conferencing Calls**



Press the **CONF** key to place the current call on hold. You will hear a new dial tone.



Dial the party you wish to add to the conference.



After the added party answers, press the **CONF** key to conference all parties together.



To remove the last party added, press the **DROP** key.

To remove yourself from the conference, disconnect the call (hang up). Other parties may remain connected, depending on the system configuration.

## Call Log



Press the **LOG** key to view the call log. Press the **LOG** key again to exit.



Press the up or down arrow key to select UNANSWERED CALLS, ANSWERED CALLS, or OUTGOING CALLS, and then press the **ENTER** key.

The most recent call in the log will be displayed.

Press the Down Arrow key to view previous (older) calls. Press the Up Arrow key to view the last-displayed (newer) call.

Press the Right Arrow key to view the duration of answered or outgoing calls.

Press the Left Arrow key, and then the **ENTER** key, to remove the call from the log.



To dial the logged call entry, add any required prefixes if needed, such as '9' or '91', then press the **SEND** or **ENTER** key.

