Fanvil

X7C
Quick Installation Guide

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IP Phone	Handset	Stand
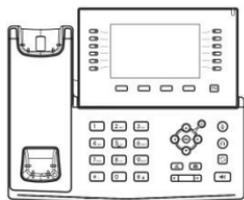
Handset Cord

Ethernet Cable

Quick Installation Guide

Power Adapter
(Optional)

Screen icon
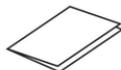
Icon	Description	Icon	Description	Icon	Description	Icon	Description
	In hands-free mode		Call is on hold		Internet is connected		Missed call(Status bar)
	In headset mode		Auto-answering activated		New SMS		Received call
	In handset mode		Call Forward activated		New VM Messages		Dialed call
	Mute activated		Keypad locked		Do not disturb activated (Red)		Missed call(s)
	Ringer off		Internet is disconnected		Do not disturb disabled (Blue)		Forward call

按键功能

Soft keys

Message waiting indicator

Left and right navigation keys,
Return key
Up navigation key, Shortcut to call log
Down navigation key, Shortcut to Status
OK key, Shortcut to Menu
Return key, Go back to the previous
directory

Hold key, Hold/Resume the call

In idle mode: ringer off
In communication mode: mute/un-mute a
call

In idle mode or during ringing:
increase or decrease ringer volume
In communication: increase or
decrease earpiece, headset or hands-free
volume

Voice message key

Headset key, Activate/deactivate Headset

Redial key, Access to redial the last record

PN

Page-Jump key, It can switch DSS pages

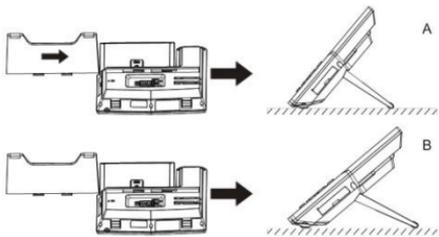Hand-free key, Activate/deactivate hands
free

♯ ☆

Long press to lock keypad.
Enter PIN to unlock keypad (default 123)

DSS keys, It can be set as line key/function
key/speed dial key, etc.

Installation the device

● **Bracket desktop installation**

● **Connecting to the device**

Please connect power adapter, network, PC, handset, and headset to the corresponding ports as described in below picture.
① USB port: connect USB device (USB flash drive, WIFI adapter)
② Power port: connect the power adapter.
③ Network port: connecting local area network or internet.
④ PC port: the network port connect to the computer.
⑤ Headset port: connect headset.
⑥ Handset port: connect IP Phone handset.
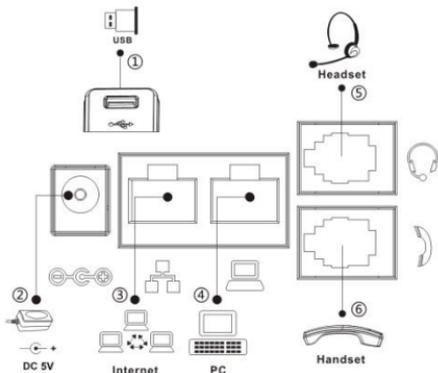
Configuration

Configuration via Phone
1. Press Menu > Advanced (Default password 123)
2. Select Network: To configure the Network Settings (IPv4/IPv6/IPv4&IPv6, DHCP/Static/PPPoE)
3. Select Accounts: To configure enable the account, fill the SIP server address, port, user name, password etc.

Configuration via Web
1. Get the IP address from the phone: Press ⊙ key, or Menu > Status > IP.
2. Login: Input the IP address in the web browser. The PC and phone should be in the same IP address segment(The default username and password are both 'admin'.)
3. Configure: Select network/Account, etc. And fill the relevant content.

Language setting

1. Press Menu key > Basic > Language.
2. Select the desired language and press OK soft key.

Making a call

1. **Pre-dialing**: enter the phone number and pick up the handset.
2. **Direct dialing**: lift the handset and enter the phone number.
3. **Handsfree**: enter phone number and press 🕪 or vice versa.
4. **Headset**: enter phone number and press 🎧 or vice versa.
5. **Designated line**: press line key, enter phone number and press dial key.

Accepting a call

1. **With the handset:** pick up the handset.
2. **With a headset:** press 🎧.
3. **With the handsfree:** press 🕪.

Putting a call on hold

1. Press ⌕ key or Hold soft key, caller is put on hold.
2. To retrieve the call press ⌕ key or Resume soft key.
Note: with more than one active call, select desired call with the ✛ navigator keys and use the corresponding soft key to hold or resume.

6-party conference

1. Once in line with 1st caller, press conference soft key, 1st caller is put on hold.
2. Then call the 2nd number.
3. After, 2nd call is established, press conference soft key to set up the conference.

Call transfer

Attended transfer:
1. Press Xfer soft key during the active conversation, the call is put on hold.
2. Dial the second telephone number.
3. When the call is answered, then press Xfer soft key to complete the operation.
Blind transfer:
1. Press Xfer soft key during the active conversation, the call will be on hold.
2. Then enter the 2nd telephone number and press Xfer soft key.

Call forward

1. Press Menu > Features > Call Forward.
2. Select the line, the type of forward, enter the destination number and status and press OK.

Call Mute

1. Press 🎙 to Mute the microphone during the call.
2. Press 🎙 again to un-mute the conversation.

Call list

1. Press ⊙ key or Menu > Call Log > Local Call Logs.
2. Scroll through the list using ⊕ .
3. To dial an entry, press Dial soft key pickup handset or press ⌒
or 🔊.

Phonebook

Access phonebook:
1. Press Contact soft key or Menu > PhoneBook > Local Contacts.
2. Select All Contacts or other group.
3. To dial an entry, press Dial soft key or pickup handset or press ⌒
or 🔊.
Add new entry:
1. Press Contact soft key, Press All Contacts or other group > Press
Add.
2. Enter name and number and press OK soft key.

Programmable keys

DSS keys :
1. You can use the phone web interface to configure the keys of the
main screen.
2. You can press any keys which is still blank or long press the key
that have configured, select a type and value, press OK key.
3. Press Menu > Basic > Keyboard > DSS Key settings. Select the
key, type and value, press OK key.

Other keys :
1. You can also configure shortcuts for the navigation keys, and
which will be available in idle mode.
2. Press Menu > Basic > Keyboard, select among the configurable
items, and select your desired type and value, press OK key.

Redial

1. Press ↻ , redial a call number.

Do not disturb

1. Press ▶ key > Move to the 🏠 icon > OK key, or Menu >
Features > DND.
2. Select the Mode, and press OK soft key.

Voice message

1. To access your voice mailbox, press Voice message ✉ or
Menu > Message > Voice Message, number of messages will be
indicated if provided by your server or PBX.
2. Select the line and press Play to call.

Bluetooth

1. Press Menu > Basic > Bluetooth.
2. Press ok to enter the bluetooth open interface. After opening,
press scan to display the list of bluetooth scanned. Select any device
and press connect.