



# Poly Blackwire C3220 USB-A Black Headset (Bulk) (77R32A6)

## Overview

### Freedom to work your way

The Blackwire 3200 Series provides a quality audio experience in a headset that's built for enterprise needs. With a sleek design and flexible microphone boom for a customizable fit, what's not to love?

### Poly signature audio quality

Experience the high-quality audio you expect from Poly with a headset that offers PC wideband, a noise-canceling mic, and hi-fi stereo sound options. Dynamic EQ optimizes call quality and automatically adjusts the settings for listening to multimedia.

### Long-lasting comfort and portability

Relax while you talk knowing your headset is secure- lightweight metal headband offers durability plus a custom fit. Leatherette ear cushions fold flat for easy portability.

### Advanced connectivity

Ideal for managing calls on your PC, mobile phone, or tablet combined with the comfort and durability of a corded headset for greater flexibility.

# Features

## Enhanced call quality

Dynamic EQ optimizes the quality of your voice on calls, and automatically adjusts the EQ settings when you want high-quality sound for listening to music or for multimedia playback.

## Connectivity options

Select the right option for your PC: USB-A or USB Type-C® models.

## Wearing style

Hi-fi stereo wearing style for those who want a richer, more immersive experience.

## Lightweight design

A lightweight metal headband offers durability and a comfortable custom fit.

## Simple call management

Use the intuitive inline controls to answer/end calls, control volume, and mute to simplify call management. Conveniently placed indicator lights provide helpful but unobtrusive user call, mute, and volume status.

## Optimized for communications platforms

An IT manager's dream, this headset was created for communication and is optimized and certified to work with top virtual meeting providers.<sup>[1]</sup>

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[1] Visit <https://www.poly.com/us/en/products/headsets/blackwire/blackwire-3200> for more detail.

## Additional specifications

|                                  |                                                                                                                                                                               |
|----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Acoustic protection technology   | SoundGuard <sup>[1]</sup>                                                                                                                                                     |
| Audio                            | Noise and echo reduction; Dynamic EQ optimized                                                                                                                                |
| Boom mic length (ft)             | 0.43 ft                                                                                                                                                                       |
| Boom mic length (mm)             | 130 mm                                                                                                                                                                        |
| Boom mic rotation                | 270°                                                                                                                                                                          |
| Button user controls             | Call answer/end; Call ignore/on hold; Redial; Mute; Volume +/-                                                                                                                |
| Cable length                     | 79 cm (inline module to headset); 90 cm (USB to inline module); 161 cm (total USB to headset)                                                                                 |
| Cable length (imperial)          | 2.59 ft (inline module to headset); 2.95 ft (USB to inline module); 5.28 ft (total USB to headset)                                                                            |
| Cartons per layer                | 4                                                                                                                                                                             |
| Cartons per pallet               | 20                                                                                                                                                                            |
| Certified collaboration software | Skype for Business; Avaya; Cisco Jabber                                                                                                                                       |
| Color                            | Black                                                                                                                                                                         |
| Compatibility                    | Compatible with PCs via USB/USB Type-C®, connects to mobile devices and tablets via 3.5 mm and devices that support USB Type-C®                                               |
| Compatible Operating Systems     | Windows 10; macOS                                                                                                                                                             |
| Connection type                  | Wired USB Type-A                                                                                                                                                              |
| Connects to                      | PC                                                                                                                                                                            |
| Country of origin                | Made in China or Mexico                                                                                                                                                       |
| Datasheet photo 1                | <a href="https://ssl-product-images.www8-hp.com/digmedialib/prodimg/lowres/c08398683.png">https://ssl-product-images.www8-hp.com/digmedialib/prodimg/lowres/c08398683.png</a> |
| ECCN                             | EAR99                                                                                                                                                                         |
| Ear cushions                     | PU leather (surface material)                                                                                                                                                 |
| HTS code                         | 8518302000                                                                                                                                                                    |
| Headphone type                   | On-ear (stereo)                                                                                                                                                               |
| Impedance                        | 32 ohm                                                                                                                                                                        |
| Management Software              | Plantronics Hub (desktop)                                                                                                                                                     |
| Manufacturer Warranty            | Poly standard two-year limited warranty                                                                                                                                       |
| Microphone bandwidth             | 100 Hz to 10 kHz                                                                                                                                                              |
| Microphone type                  | Omnidirectional                                                                                                                                                               |
| Minimum System Requirements      | USB Type-A port                                                                                                                                                               |
| Minimum dimensions (W x D x H)   | 6.1 x 1.25 x 7.1 in                                                                                                                                                           |
| Minimum dimensions (W x D x H)   | 155 x 32 x 178 mm                                                                                                                                                             |
| Minimum order quantity           | 50                                                                                                                                                                            |

|                                       |                                               |
|---------------------------------------|-----------------------------------------------|
| <b>Package dimensions (W x D x H)</b> | 230 x 340 x 70 mm                             |
| <b>Package dimensions (W x D x H)</b> | 9.05 x 13.38 x 2.75 in                        |
| <b>Package weight</b>                 | 0.33 lb                                       |
| <b>Package weight</b>                 | 150 g                                         |
| <b>Pallet (layers)</b>                | 5                                             |
| <b>Pallet dimensions</b>              | 40.15 x 47.24 x 84.25 in                      |
| <b>Pallet dimensions (W x D x H)</b>  | 102 x 120 x 214 cm                            |
| <b>Pallet weight</b>                  | 7.56 kg                                       |
| <b>Pallet weight</b>                  | 16.68 lb                                      |
| <b>Products per pallet</b>            | 1000                                          |
| <b>Products per pallet layer</b>      | 200                                           |
| <b>Sensitivity (microphone)</b>       | -38 dBV/Pa                                    |
| <b>Sensitivity (speaker)</b>          | 90 dB                                         |
| <b>Signal-to-noise ratio</b>          | >118 dB                                       |
| <b>Speaker size</b>                   | 28 mm                                         |
| <b>Special features</b>               | UC certified                                  |
| <b>UNSPSC code</b>                    | 43191638                                      |
| <b>Weight</b>                         | 0.19 lb (with cable); 0.14 lb (without cable) |
| <b>Weight</b>                         | 87 g (with cable); 64 g (without cable)       |
| <b>What's in the box</b>              | Headset; USB Type-A cable                     |

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*[1] Protects against Acoustic Shock by limiting sounds to below 118 dBA.*

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# Services

## Poly Services

★ : Recommended

### Poly Support Services

|                                                                                   |             |
|-----------------------------------------------------------------------------------|-------------|
| 3 year Next Business Day Hardware Advance Replacement Blackwire Poly DaaS Service | DBLKWIREDS3 |
| 3 year Partner Poly+ Blackwire Service                                            | PBLKWIRE362 |
| 3 year Poly+ Blackwire Service                                                    | PBLKWIRE312 |

## Audio

★ : Recommended

### Audio Accessories

|                                                                  |         |
|------------------------------------------------------------------|---------|
| Poly 2.5mm to QD Cable (0.45M)                                   | 85Q30AA |
| Poly 2.5mm to QD Cable (3M)                                      | 85Q32AA |
| Poly 2.5mm to QD Gold Cable (0.45M)                              | 85S11AA |
| Poly 3.5mm to QD Cable (0.15M)                                   | 85Q37AA |
| Poly 3.5mm to QD Cable for IP Touch (3M)                         | 85Q43AA |
| Poly 4 Pin QD to 6 Pin QD Cable                                  | 85Q45AA |
| Poly 4 Pin QD to 6 Pin QD Cable (0.13M)                          | 85Q47AA |
| Poly A10-12 Adapter (S1 Plug)                                    | 85S26AA |
| Poly A10-16 Adapter                                              | 85T17AA |
| Poly A10-16 Adapter (Bagged)                                     | 85T18AA |
| Poly AL10 Inline Audio Limiter                                   | 85S25AA |
| Poly Blackwire 3200 Leatherette Ear Cushions (2 Pieces)          | 85S24AA |
| Poly Blackwire 3200 USB-A Inline Controls                        | 85R03AA |
| Poly Blackwire 3200 USB-C Inline Controls                        | 85R04AA |
| Poly Blackwire 3300 Case                                         | 85R06AA |
| Poly Blackwire 3310/3320 Foam Ear Cushions (2 Pieces)            | 85S23AA |
| Poly Blackwire 3315/3325 Leatherette Ear Cushions (2 Pieces)     | 85S22AA |
| Poly Blackwire 5000 Leatherette Ear Cushions (2 Pieces)          | 85S19AA |
| Poly Blackwire 5200 USB-A Inline Controls                        | 85Q62AA |
| Poly Blackwire 5200 USB-C Inline Controls                        | 85Q64AA |
| Poly Blackwire 5200 Y Training Cable                             | 85S08AA |
| Poly Blackwire 600/700 Leatherette Ear Cushions (2 Pieces)       | 85S18AA |
| Poly Blackwire 7225 Case                                         | 85Q69AA |
| Poly Blackwire 7225 Espresso Leatherette Ear Cushions (2 Pieces) | 85S17AA |
| Poly Blackwire 7225 Sand Leatherette Ear Cushions (2 Pieces)     | 85S16AA |
| Poly Blackwire 8225 Leatherette Ear Cushions (2 Pieces)          | 783Q9AA |
| Poly Blackwire C310/320 Foam Ear Cushions (2 Pieces)             | 85S15AA |
| Poly CA22CD-DC Dual Channel Remote with Battery                  | 85Q91AA |
| Poly CA22CD-SC Single Channel Remote with Battery                | 85Q92AA |
| Poly DA75 USB to QD Adapter                                      | 786C6AA |

|                                                        |         |
|--------------------------------------------------------|---------|
| Poly DA90 USB to QD Adapter                            | 85T19AA |
| Poly HIC-10 Cable                                      | 783S2AA |
| Poly HIS Cable TAA                                     | 783S3AA |
| Poly M22 Adapter                                       | 85T20AA |
| Poly M22 Adapter (Bilingual)                           | 85Q15AA |
| Poly M22 to 2.5mm Cable (0.5M)                         | 85R36AA |
| Poly M22 to QD Cable                                   | 85R38AA |
| Poly MDA100 RJ9 Cable                                  | 85R42AA |
| Poly MDA500 Cable                                      | 85R46AA |
| Poly MDA500 USB-C to USB-A Cable                       | 85R48AA |
| Poly MDA500 USB-C to USB-C Cable                       | 85R50AA |
| Poly MDA524 USB-C                                      | 85Q24AA |
| Poly QD to QD Lightweight Extension Cable with QD Lock | 85R69AA |
| Poly U10 Lightweight Cable with QD Lock                | 85R85AA |
| Poly USB-A to USB-C Adapter                            | 85Q48AA |
| Poly USB-C to USB-A Adapter                            | 85Q49AA |
| Poly Y Training Cable                                  | 85S07AA |
| Poly Y Training Cable with QD Lock-Digital Headsets    | 85S09AA |

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