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User Manual

DuraFon Roam BSC

Long-Range SIP Cordless System Controller



EnGenius Customer Service http://www.engeniustech.com/

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Regulatory Information

Federal Communications Commission (FCC) EMC Statement

This device complies with Part 15 of FCC rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operations.

WARNING!

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference at his own expense.

IC Interference Statement

The following information applies if you use the product within Canada area. Industry Canada ICES Statement CAN ICES 003 (Issue 7)

Equipment Checklist

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DuraFon Roam BSC Illustration

In a DuraFon Roam BSC package, please find the following components:

- a. DuraFon Roam BSC x 1
- b. Screw pack x 1
- c. Quick Guide









System Architecture



System Features(including DuraFon Roam BU and DuraFon Roam HC)

SIP

- Voice codec: G.711a, G.711u, G.729A
- SIP protocol: RFC3261
- DTMF: RFC2833, SIP INFO Hold: RFC3264
- Transfer: RFC3515, RFC3891, RFC3892
- Support Outbound Proxy
- DNS SRV Support

Long-Range

- 12 Floors In-Building Penetration
- 250,000 sq. ft. of Facility Coverage
- 3,000 Acres of Property, Open Land Coverage

Durable

• Tested to withstand 6-Foot Drops, Over 50 Times onto Concrete Floors

Handset Features

- Cordless telephone
- 2-Way Radio
- User Handset Naming
- Keypad Lock
- Speakerphone
- Caller ID
- Call Waiting
- Vibrate Mode
- Line Select
- Call Logs Dialed & Received
- Redial
- Speed Dial
- Call Hold
- Call Transfer
- Wireless PBX Function Sharing
- Wireless Phone Book Sharing
- Silent Ring
- Mute
- Wired Headset
- Blue Tooth
- 900 MHz, DSS, Frequency Hopping
- Selectable Handset Grouping (7 groups)
- User Programmable PBX Functions
- Phone Book Supports 50 Entries
- Intercom (Handset-to-Handset), no group chatter
- PTT Broadcast (One-to-Many)

System

- 900MHz(902~928MHz)
- Multi-Cell Architecture
- Roaming & Handover
- Multi-Base up to 8
- 1 LAN and 1 PSTN Ports per Base Unit
- Multi-Handset up to 90
- Removable Base Antenna
- Flexible Port Dedication: Single, Group or All
- Standard SIP Protocol Connection
- Remote Configuration via EnGenius Cloud
- Any Analog Line Connection: Landline, ATA, Cellular, VoIP or Satellite
- Supports Ring Groups & Hunt Groups

- Type I/II Caller ID (FSK and DTMF)
- Visual Message Waiting Indication (VMWI) for PSTN
- Conference Calling
- Modifiable Flash and DTMF Tone Timing
- Secure, Digital Spread Spectrum w/Frequency Hopping Technology
- EnGenius Cloud Remote Access

Battery & Charger

- Li-Ion Technology
- 6-Hours of Talk Time
- 50-Hours of Stand-By Time
- Desktop Charger Supports Handset & Spare Battery Charging Slots
- 4-Hour Recharge Time
- Battery Hot-Swap While Call is On-Hold

Optional Equipment

- External Base Antenna Kits: Optional indoor or outdoor antenna with 20 meter low loss LMR-400 cable
- Lighting Protection Kit
- Antenna Splitter

DuraFon Roam Value

- No Monthly Bill (like cellular)
- No Per Minute charges (like cellular)
- No Contracts (like cellular)
- No Annual FCC License Fees (like 2-way radios)
- No Extensive Infrastructure Installation (like wireless networking, Wi-Fi phones)
- No QoS Concerns
- No Wireless Network Interference

Manufacturer's Part Numbers

- DuraFon Roam BSC (Controller)
- DuraFon Roam HC (Handset)
- DuraFon Roam BU (Base Station)

Getting Started

Install and connect DuraFon Roam BSC and BU to a PoE switch inside your company's network which is able to access to internet. Re: Connecting the line port of BU to PSTN network as a backup.



Note: In case the switch inside your company's network doesn't support 802.3af PoE (Power over Ethernet), you can power the DuraFon Roam BSC and BU via EnGenius single port Power-over-Ethernet (PoE) adapter respectively (e.g. EPA5006GP/ EPA5006GAT).

Signing up

Before you start to manage EnGenius DuraFon Roam BSC, you must first sign up for the service.

Registering EnGenius Cloud is similar to other web-based platforms and can be done either with a social media account (e.g. Google or Facebook) or by creating an account from scratch. You will need to provide your email address, company name, physical address, and phone number. Furthermore, you must determine the country in which your account will be hosted. That is, all relative device information, user configurations, and client statistics will be kept in the corresponding region of servers (Oregon for US and Frankfurt for other countries). This enables EnGenius Cloud to protect customer data and comply with requirements like GDPR for customers within the European Union.

Logging On

Once your account has been created, you can login to EnGenius Cloud in the following steps:

1. Open a web browser to https://cloud.engenius.ai/ . This will bring up the main login page.

| C EnGenius | Don't have an account? (SIGN UP) |
|--|--|
| EnGenius Cloud The Al-Driven Cloud for Smart Networking Cloud Inite | Sign in to EnGenius Cloud Enter your details below Codo demo@engenius.al Password Forgot your password? Forgot your password? Forg |

2. Enter your EnGenius Cloud email address and password, click the SIGN IN button.

- 3. For EnGenius Partner who has account on EnGenius Partner Portal already, you can simply click on "E Partner" button, and EnGenius Partner Portal will pop up login page for you to use Single-Sign-On capability of Partner Portal to log on to EnGenius Cloud
- 4. For Google and Facebook users, you can also click on "Google" or "Facebook" button to use your account on Google and Facebook to log on to EnGenius Cloud
- 5. EnGenius Cloud will create a new default Organization and Network for every new account based on the email address as unique user identification. (Note: If someone is invited to an Organization or Network, this account won't have default Organization and Network.) If you have multiple accounts created on EnGenius Cloud, EnGenius Cloud will merge your accounts based on the "email address" of the account. For example, if you have created a new account on EnGenius Cloud using the same email address as your google account, then you're able to login to this email account either through Google account authentication

with Google account password or through EnGenius Cloud Login with the password while you created the EnGenius Cloud account.

Registering Devices to Organization

Register a DuraFon Roam BSC to EnGenius Cloud inventory by using the serial number located on the device.

Firstly, navigate to Inventory & License, click "Register Device".

| Hichard / WNG | Network 🔺 🔟 Inventory & License | | | | | 00 🖗 😳 | | |
|-----------------|---------------------------------|------------------|---|---|---|--|---|--|
| Devices License | es | | | | | | | |
| 🗌 Type 🗸 | Q. Name | Model | Serial Number | 11 1-3 of 3 🗌 🕤 As MAC | sign to Network E Ren | move from Network 🕄 De-regist | er Device + Register Device Registered By | |
| AP | ECW120 | ECW120 | 0110C211F9X3 | 00:02:6F:BC:00:02 | Network | 2021/10/08 03:45:59 | richard7350.chang@se_ | |
| D bsc | SP-938 BSC | SP-938 BSC | 1010MVC1F9P5 | 00:02:6F.BC:00:01 | Network | 2021/10/05 08:26:34 | richard7350.chang@se_ | |
| EnSky | SkyKey I | SkyKey I | 1970MN211FE3 | 88.DC.96.7E.39.4B | | 2021/10/05 02:23:21 | richard7350.chang@se_ | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | Devices Licens | Devices Licenses | Devices Licenses Type v Name Mooel AP EOW120 ECW120 bac SP-938 BSC SP-938 BSC EnSky SkyKey1 SkyKey1 | Devices Licenses Type v Name Model Serial Number AP E0W120 E0W120 0110C211F9X0 bac SP438 BSC SP-438 BSC 1010MVC1F9F9 EnSky SkyKey1 SkyKey1 1970MX211FE3 | Devices Licenses II 13 of 3 @ Ar Type v Name Model Setial Number MAC AP EOW120 0110C211F9X3 000225F8CC002 bac SP438.85C SF-438.85C 1010MVC1FPF5 00025F8CC001 ExSiy SkyKey1 SkyKey1 1970MV211FE3 88.0C:957E39748 | Devices Licenses Q II 1-2 of 3 @ Assign to Network. III File Type v Name Model Sensil Number MAC Network. AP ECW120 0110/211F9X3 00.02.25F.8C:00.02 Network bsc SP-938.8SC SP-938.8SC 1010/MVC1F9F5 00.02.25F.8C:00.01 Network ExGiv SkyKey1 SkyKey1 1970/MX211FE3 88.0C:96.7E:39.48 | Devices Licenses II 1-3 of 3 Stasign to Network III Remove from Network III Developed from Network III Developed from Network III Developed from Network IIII Developed from Network IIII Developed from Network IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII | |

Registering devices with a serial number is easy. Just enter the serial numbers of your DuraFon Roam BSC, one per line, click the "Register" button.



Adding BSC from Inventory

Navigate to DuraFon Roam

| G | □ = Org / ♥ Networ | rk 🔺 | | DuraFon | Roam | | O | 0 🗛 | |
|-----------|--------------------|-------|------------|-------------------|----------|------------------------------|---------------------|------------|-----------|
| Q | | Q | | | n | i 0-0 of 0 │ ≣ Move to │ 畲 R | Remove from Network | + Add from | inventory |
| | 🗆 Name 🗸 | MAC V | Model Name | LAN IP | F/W Ver. | Uptime | | Actions | |
| | | | | No Data Available | | | | | |
| G | | | | | | | | | |
| 6 | \$ | | | | | | | | |
| | | | | | | | | | |
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| ai i | | | | | | | | | |
| <u>88</u> | | | | | | | | | |
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Click "Add from Inventory"

| G | Org / ♥ Netwo | rk 🔺 | | DuraFon | ı Roam | | C | 04 | L 💿 |
|---|---------------|-------|------------|-------------------|----------|------------------------------|-------------------|-----------|-------------|
| Q | | ۹. | | | 11 | 0-0 of 0 ॑ Ⅲ Move to ॑ 亩 Rei | move from Network | + Add fro | m Inventory |
| ٠ | 🗆 Name 🛩 | MAC 🗸 | Model Name | LAN IP | F/W Ver. | Uptime | | Actions | |
| | | | | No Data Available | | | | | |
| G | | | | | | | | | |
| 6 | | | | | | | | | |
| | | | | | | | | | |
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| ш | | | | | | | | | |
| - | | | | | | | | | - |
| | | | | | | | | | C |
| | | | | | | | | | |

Select BSC then click Apply

| G | Richard / TNetwork | Add f | rom Inventory | | | | | 0 9 🍂 💿 |
|----|--------------------|-------|---------------|------|------------------|-------------------|------------------|----------------------|
| Ģ | | | Serial Number | Туре | Model | MAC | ove from Network | + Add from Inventory |
| * | Name | | 1010MVC1F9P5 | BSC | DuraFon Roam BSC | 00:02:6F:BC:00:01 | LAN IP | Actions |
| | | | | | | | | |
| 6 | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| 22 | | | | | | X Cancel 🗸 Apply | | |
| | | | | | | | | |

Connect to DuraFon Roam

Navigate to DuraFon Roam

| G | Richard / Vetwork | | | DuraFon Roam | | | | | 09 🗳 💿 | | | | |
|----------|-------------------|--|----------------------------|--------------------------|--------------------------------|-----------|------------|---------------|----------------|-----------|---------------------|------------------|--------|
| P | | | | | | | | | 11 1-2 of 2 | ≣ Move to | Remove from Network | + Add from Inve | entory |
| * | Ī | | Name DuraFon Roam BSC @ | MAC 00:02:6F:BC:00:01 | Model Name DuraFon Roam BSC | AP Online | AP Offline | Switch Online | Switch Offline | WAN IP | LAN IP | Actions Connect | |
| G | | | | | | | | | | | | | |
| 6 < | \$ | | | | | | | | | | | | |
| | | | | | | | | | | | | | |
| | | | | | | | | | | | | | |
| | | | | | | | | | | | | | |
| | | | | | | | | | | | | (| IJ |

Click "Connect" to entering GUI of BSC

| G | ≡ | Richard / 🕆 Network 🤷 | | | | Dura Dura | aFon Roam | | | O | 0 🦨 | RC |
|-----------|---|-----------------------|-------------------|------------------|-----------|------------|---------------|----------------|--------------|---------------------|------------|-----------|
| Ţ | | | | | | | | 11 1-2 of 2 | 亚 Move to 🗌 | Remove from Network | + Add from | Inventory |
| - | | Name | MAC | Model Name | AP Online | AP Offline | Switch Online | Switch Offline | WAN IP | LAN IP | Actions | |
| | | DuraFon Roam BSC 🖉 | 00:02:6F:BC:00:01 | DuraFon Roam BSC | o | 0 | 0 | 0 | 1.163.220.81 | [| Connect | |
| Ģ | | | | | | | | | | | | |
| 6 | | | | | | | | | | | | |
| Course of | | | | | | | | | | | | |
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| .h | | | | | | | | | | | | |
| 28 | | | | | | | | | | | | |
| Ø | | | | | | | | | | | | O |
| | | | | | | | | | | | | |

Now the DuraFon Roam is ready for networks configuration
 device management and event/log analysis.



Changing default credential

When first time enter the GUI of DuraFon Roam, you will find a triangle icon on the right top corner.



When you move the cursor to the icon, it will show you a message to remind you to change default credential. Click "Change Now" to change Login Name and Password.

Re: The default Login Name and Password is "admin".



System Settings

Before start using the DuraFon Roam, please make sure the related network settings are well setup.

IP Addressing

Navigate to System Settings > IP Addressing

| G | System Settings | DuraFon Roam | 08 |
|-----|--|----------------|---------|
| ۲ | IP Addressing Time SIP Server SIP Acco | ints | 🖌 Apply |
| | IP Assignment O Dynamic IP | O Static IP | |
| Ļ | LAN IP IP Address | 10.0.174.23 | |
| æ | Subnet Mask | 255.255.254.0 | |
| ıl. | Default Gatewa | y 10.0.175.254 | |
| | | | |
| | DNS DNS | DHCP | |
| | Primary DNS | 10.0.200.191 | |
| | Secondary DNS | 10.0.200.192 | |
| ۲ | | | |
| & | VLAN VLAN Status | Disable 🗸 | |
| - | VLAN ID | 4093 | |
| - | VLAN Priority | 0 | |

By default is DHCP, the BSC is assigned an IP address dynamically by the DHCP server. If somehow it can't be assigned the IP address from the DHCP server, it will roll back to default static IP 192.168.1.156 for the base unit automatically. You can set static IP 192.168.1.x to your PC/NB, so that they would be able to access web of this BSC.

| IP Address | IP assigned by DHCP server Or using 192.168.1.156 |
|---------------------|--|
| Username / Password | admin / admin |

> After finishing all settings, click **Apply** to take effect.

Time

- Navigate to System Settings > Time
- Check the default of Time Setting in "Auto" and NTP server Time server with "pool.ntp.org".

Select the Time Zone you located in, e.g. California is "UTC-08:00 Pacific Time", New York is "UTC-05:00 Eastern Time".

Re-1 : If it's in daylight saving time, you should enable the "Daylight Saving". Re-2 : The Time Zone will be back to default("UTC-05:00 Eastern Time") when BSC's firmware is upgraded.

> After finishing all settings, click **Apply** to take effect.

| G | System Settings | DuraFon Roam | 00 |
|----------|--------------------|--|---------|
| | IP Addressing Time | SIP Server SIP Accounts | 🗸 Apply |
| | Time Setting | O Manual O Auto | |
| | | Date 2021 / 9 / 80 (Y/M/D) | |
| ÷ | | Time 13 : 41 (24H:M) | |
| њ | | Synchronize with PC | |
| | | NTP Time Server pool.ntp.org | |
| | Time Zone | Time Zone UTC+08:00 China, Hong Kong, Western Australia, : 💌 | |
| • | | Enable Daylight Saving | |
| \$ | | | |
| a | | | |

SIP Server

Navigate to System Settings > SIP Server

| G | System Settings | | DuraFon Roam | e | > |
|----------|-----------------------|-------------------------|--------------------------|-------|---|
| ٢ | IP Addressing Time SI | P Server SIP Accounts | | Apply | Î |
| | Basic Settings | VoIP Server | 192.168.22.124 | | |
| | | VoIP Server Port | 5060 (5060-5180) | | |
| ÷ | | STUN | Automatic V | | |
| ıl. | | | External IP | | |
| | | | STUN Server stun.ekiga.n | et | |
| | | | STUN Server Port 3478 | | |
| ۲ | | SIP Outbound Proxy | | | |
| ♣ | | SIP Outbound Proxy Port | 5060 (1-65535) | | |
| a | | | | | J |
| | Advanced Settings | + | | | ÷ |

You must check with SIP service provider to get the correct "VoIP Server",
 "VoIP Server Port", "Stun Server", "Stun Server Port", "SIP Outbound
 Proxy" and "SIP Outbound Proxy Port" before setting the SIP Server.

| G | System Settings | | DuraFon | n Roam | | 00 |
|-----|--------------------|-------------------------|------------------|---|--------------|---------|
| | IP Addressing Time | SIP Server SIP Accounts | | | | ✓ Apply |
| | Basic | VoIP Server | 192.168.22.124 | Image: A start of the start of | | |
| | | VoIP Server Port | 5060 (50 | 160-5180) 🗸 | | |
| .th | | SIP Transport STUN | Automatic 👻 | | | |
| da | | | External IP | | | |
| Ö | | | STUN Server | stun.ekiga.net | \checkmark | |
| | | | STUN Server Port | 3478 | ~ | |
| \$ | | DNS SRV | | | | |
| & | | SIP Outbound Proxy Port | 5060 (1- | 65535) | | |
| ۵ | Advance | | | | | |

Click + to set up advanced SIP settings(If necessary).

| G | System Settings | | 🛱 DuraFon Roam | 8 |
|----------|---------------------|--|---|-----|
| 0 | Advanced Settings - |] | | - |
| | | DTMF | RFC2833 ~ | |
| | | Primary Codec | G.711 u-law 💙 | |
| Ŀ | | Secondary Codec | G.711 a-law 🗸 | |
| * | | Tertiary Codec | G.729 ¥ | |
| ılı | | QoS | | - E |
| | | Local SIP Port | 5060 (1-60000) 20000 (Even number between 1024-60000) | - 1 |
| ~ | | RTP Ptime | 20 ms 👻 | |
| 8 | | User-Agent Headers | SIP-UA/DuraFon | |
| ♣ | | Registration Expire | 360 (30-65535 seconds) | |
| # | | Session Timer NAT Keep Alive Method | Disable V | |

Re:

| Basic | |
|---------------|---|
| SIP Transport | Default: Automatic. According to the requirement of SIP server, you can select UDP or TCP or TLS. |
| STUN | When the BSC is located behind a NAT, you can set STUN server to discover its public IP. |

| DNS SRV | The BSC is used a hosted device connected to ITSP, |
|-----------------------|--|
| | DNS SRV record type may be required in some service |
| | providers. |
| | When DNS SRV is activated, DNS is assigned to 8.8.8.8 |
| | (google DNS) |
| Advance | |
| DTMF | Default: RFC2833 |
| Primary Codec | G.711 u-law or G.711 a-law is suggested. If you select |
| Secondary Codec | G.729 Codec, the SIP call will not support 3-way |
| | conference. |
| QoS | When activate this QoS, it will add the QoS |
| | parameters in message(following 802.1p, priority 6) |
| Allow SDP NAT Rewrite | In some cases, i.e. connected with NAT or VPN, to |
| | enable this option to have the IP address in UDP |
| | message bodies rewritten and routed correctly. |
| RTP Ptime | RTP packetization time is required to synchronize |
| | when using a P2P call. |
| User-Agent Header | For security in some SIP servers, they may authorize |
| | the specific user-agent string. |
| Registration Expire | Expire time of SIP registration |
| Sossion Timor | Enable/Disable SID Session Timer |
| Session miller | |

> After finishing all settings, click **Apply** to take effect.

SIP Accounts

Navigate to System Settings > SIP Accounts

| G | Syste | em Sett | ings | | | | Du | | 80 | | | |
|-----|-------|-----------|--------|--------------|--------------|----------------|---------------|----------------|--------|----------|-----------|-------------------|
| ۲ | IP A | ddressing | Time | SIP Server | SIP Accounts | | | | | | | Apply |
| | ٩ | Search | × | | | | | | | O online | o offline | + Add SIP Account |
| | Del | ete Edit | SIP No | Display Name | Auth Name | SIP-Reg Status | In-dedication | Out-dedication | Enable | | | |
| | ۵ | ď | 10 | | | • | Handset_10 | Handset_10 | ~ | | | |
| 600 | ۵ | ď | 1 | | | 0 | Group_1 | Group_1 | ~ | | | |
| ılı | Û | ľ | 100 | | | 0 | All Handsets | All Handsets | 2 | | | |
| - | ۵ | ľ | 11 | | | • | Handset_11 | Handset_11 | ~ | | | |
| | Ô | ľ | 14 | | | • | Handset_12 | Handset_12 | ~ | | | |
| | Û | ď | 12 | | | 0 | Handset_12 | Handset_12 | ~ | | | |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| 8 | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | - |



Click Add SIP Account to increase new account

| G | System | Setti | ings | | | Gran | to SID Account | , j | 80 | | | | | |
|----|---------|--------|--------|-------------|-------------|----------------|-----------------|----------|----------|-----------|-------------------|---|--|--|
| | IP Addi | essing | Time | SIP Server | SIP Account | Clea | the SIF Account | | | | ✓ Apply | Î | | |
| | Q Sea | ch | × | | | Number | | | O online | o offline | + Add SIP Account | | | |
| | Delete | Edit | SIP No | Display Nam | e Auth Name | Display name | | | | | | | | |
| * | 0 | ß | 10 | | | Auth name | admin | | | | | | | |
| | G | ľ | 11 | | | Password | | | | | | | | |
| 茴 | | | | | | In-dedication | All Handsets | ~ | | | | | | |
| | | | | | | Out-dedication | All Handsets | ~ | | | | | | |
| | | | | | | Enable | | | | | | | | |
| \$ | | | | | | | | 🗸 Submit | | | | | | |
| * | | | | | | | | | | | | | | |
| - | | | | | | | | | | | | E | | |
| | | | | | | | | | | | | Ļ | | |

Re: You must check with SIP service provider to get the correct SIP "Number"、 "Auth name" and "Password" before creating the new SIP account.

➢ Click ^I to edit the SIP account

| G | System Settings | | 8 |
|---------|----------------------------------|-----------------------------|--|
| | IP Addressing Time SIP Server SI | Edit Account | ✓ Apply |
| | Q Search × | Number 555 | online offline + Add SIP Account |
| | Delete Edit SIP No Display Name | Display name | Enable |
| .th | D C 555 | Auth name | * |
| 11. | 1 C 117 | Password | * * |
| 崗 | | In-dedication Handset_10 ~ | |
| | | Out-dedication Handset_10 ~ | |
| \$ | | Enable | |
| * | | ▲ Reset | |
| | | | |
| _ | | | |

> After finishing all settings, click **Apply** to take effect.

Base Station

When finishing the System Settings, adding/editing Base Station will be next.

Navigate to Base Station

If your PC/NB displaying "No EnGenius Base Station discovered in same network!", It means the base station list is empty, please make sure the base is well connected to intranet, and can be discovered by BSC.

| G | Base Stations | DuraFon Roam | 8 |
|----|--|--|---|
| | Base Station List | | |
| | No EnGenius Base Station discovered in s | ame network! | |
| | Please deploy Base Station to a PoE Switch | in same subnet that BSC would discover those devices automatically and can manage centrally. | |
| ÷ | Q Discover Now | | |
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Click "Manager", the base station will be registered to BSC with "Managed" Mode.

| G | Base Stati | ons | | | DuraFon Roam | | | | | | | | 8 | | |
|-----|------------|------|-------------------|----------------|--------------|-----------------|------------|-------------|--------------------|-----------------|----------------|-----------|------------------------|--|--|
| | | | | | | | | | Mana | aged online 🛛 🔍 | Managed offlir | ne 😐 Disc | covered Q Discover Now | | |
| | Mode | Name | MAC Address | IP Address | ID | Sync-Status | Bro Bas | adca e / | ist Enabled FXO | FXO Number | FW Version | Actions | | | |
| | Managed | ď | 00:AA:BB:CC:88:11 | 192.168.22.101 | 1 | Synced (Master) | | 1 | | | v0.0.1.6 | 🖒 Reboot | × Unmanage | | |
| Ŀ | Managed | đ | 00:AA:BB:CC:AA:11 | 192.168.22.102 | 2 | Synced | | 1 | | | v0.0.1.6 | () Reboot | × Unmanage | | |
| ₼ | Managed | đ | 00:AA:BB:CC:55:11 | 192.168.22.105 | 3 | Synced | | 1 | | | v0.0.1.6 | () Reboot | × Unmanage | | |
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> Click ^{III} to change the Name of base stations.

Once the base station connected to intranet, click the "Discover Now" to find new base station (Or simply wait for a few seconds, GUI will update automatically).

| G | Base Static | ons | | | | Du | raFon Roam | | 8 |
|-------|-------------|------|-------------------|----------------|----|-------------|--|------------------------|-----------------------|
| | | | | | | | Managed online @ | Managed offline 🧶 Disc | overed Q Discover Now |
| | Mode | Name | MAC Address | IP Address | ID | Sync-Status | Broadcast Enabled FXO Number Base / FXO | FW Version Actions | |
| | Discovered | | 00:AA:BB:CC:99:11 | 192.168.22.112 | | Non-Synced | 0 / 0 | v0.0.1.6 | 🖵 Manage |
| | Discovered | | 00:AA:88:CC:88:11 | 192.168.22.101 | | Non-Synced | | v0.0.1.6 | 🖵 Manage |
| * | Discovered | | 00:AA:BB:CC:AA:11 | 192.168.22.102 | | Non-Synced | 0 / 0 | v0.0.1.6 | 🖵 Manage |
| | | | | | | | | | |
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Handset

After adding/editing the Base Station, you can then add/edit Handset.

Navigate to Handset

If your PC/NB displaying "No EnGenius handset registered", it means the handset list is empty, please register handset(s) first.



Click "Add Handset" to register new handset(s)

| G | Hand | set | | | | | DuraFon R | oam | | | 8 | | | | |
|--------------|--------|------|-------|-----------------|---------------------------------|---------------------------------|--|---------------|-----------------|---------------|----------|--|--|--|--|
| | Q Filt | ler | × | | | | Success Fail Progress Not changed Delete | | | | | | | | |
| <pre>%</pre> | | Edit | ID va | Name 🐖 | SIP Dedicated In / Out-bound | FXO Dedicated In / Out-bound | Current Base | Group | Base Subscribe | Serial Number | FW V | | | | |
| | | ď | 10 | DuraFon Roam HC | EI / EI | 51 / 51 | Not found | 1234567 | 1 2 3 4 5 6 7 8 | AB1234546789 | v1.01 | | | | |
| | | Ø | 11 | DuraFon Roam HC | EI / EI | 51 / 52 | Base 1 | 1 2 3 4 5 6 7 | 1 2 3 4 5 6 7 8 | AB0123478577 | v0.01 | | | | |
| .th | | ľ | 12 | DuraFon Roam HC | 2/2 | 2 / 2 | Base 1 | 1 2 3 4 5 6 7 | 1 2 3 4 5 6 7 8 | ABC1234567 | v0.01 | | | | |
| ıl. | | | | | | | | | | | | | | | |
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Assign Handset ID and Handset Group, click "Next". At the same time, press MENU (softkey) on handset >> 6.Registration > 1.Register



Handset is registering to base



> When handset registered completely, click "Done" to finish process.

| G | Hand | set | | | - | n n | (F | | i. | | 88 |
|-----|-------|------|--------|-------|--------------|----------------|------------------------|----|-----------|--------------------|------------|
| _ | | | | | | Register I | New Handset | × | | | |
| | Q Sea | irch | × | | | Handset | Registered ! | | O Not cha | anged — Deregister | + Register |
| | | Edit | Update | ID v× | Name >> | Model | DuraEon Roam | | | Serial version | |
| _ | | ď | 0 | 10 | DuraFon Roam | | bulurenneun | | 678 | AB1234546789 | |
| | | Ľ | 0 | 11 | | FW version | v1.00 | | 6 7 8 | ABC1234567 | |
| - | | ď | 0 | 12 | | Handset ID | 15 | | 6 7 8 | AB1234546789 | |
| | | Ľ | 0 | 13 | | Handset Group | 1 2 2 4 5 6 7 | | 6 7 8 | AB1234546789 | |
| 11. | | Ľ | 0 | 14 | | Thandset Group | 1 2 3 4 3 0 7 | | 678 | AB1234546789 | |
| 曲 | | ď | 0 | 15 | | - | | - | 678 | 000000000000 | |
| | | | | | | + | Register Another 🗸 Dor | ie | | | |
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| G | Hand | lset | | | | | DuraF | on Roam | | | A 8 |
|-----|--------|-----------|-------------|-------|-----------------|---------------------------------|---------------------------------|---------------|--------------------|-------------------------|------------|
| | Q Fil | ter | × | | | | O Success | 🖸 Fail 🧿 Prog | ress O Not changed | 🗊 Delete 🛛 🗕 Deregister | + Register |
| | | Edit | Update | ID va | Name 🔨 | SIP Dedicated In / Out-bound | FXO Dedicated In / Out-bound | Current Base | Group | Base Subscribe | Serial Num |
| | | ď | 0 | 10 | DuraFon Roam HC | CI / CI | 2 / 2 | Not found | 1 2 3 4 5 6 7 | 1 2 3 4 5 6 7 8 | AB12345467 |
| | | Ø | 0 | 11 | DuraFon Roam HC | 2 / 2 | 2 / 2 | Base 1 | 1 2 3 4 5 6 7 | 1 2 3 4 5 6 7 8 | AB01234785 |
| - | | Ľ | 0 | 12 | DuraFon Roam HC | 12 / 12 | S / S | Base 1 | 1 2 3 4 5 6 7 | 12345678 | ABC1234567 |
| ıl. | | | | | | | | | | | |
| İ | | | | | | | | | | | |
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| 8 | | | | | | | | | | | |
| - | - Micr | osoft Exc | el 2010 (2) | | | | | | | | |

Re: In case registration failed, please check your registration process and do it again.



Click "Deregister" to remove a handset

Select handset ID, click "De-register". At the same time, press MENU (softkey) on handset > 6.Registration > 2.Deregister



Select Handset ID, click "Deregister". At the same time, press MENU (softkey) on handset > 6.Registration > 2.Deregister

| G | Hand | set | | | | | d a | - D | | - | | | AB |
|----|-------|------|--------|-------|----------------|----|-----------------|--------------|---|-------|----------|--------------|------------|
| = | | | | | | Wa | it for Deregist | ter Response | × | | | | |
| | Q Fil | er | × | | | | | | | anged | Delete | - Deregister | + Register |
| (H | | Edit | Update | ID ~~ | Name ~~ | | r. | | | | Base Sub | scribe | Serial Num |
| | | Ľ | 0 | 10 | DuraFon Roam H | | 1 111 | 1111 8 | 5 | 5 6 7 | | | AB12345467 |
| - | | ď | 0 | ार | DuraFon Roam H | | | | | 5 6 7 | 12 | 4 5 6 7 8 | AB01234785 |
| | | Ľ | 0 | 12 | DuraFon Roam H | | | | | 5 6 7 | 12 | 4 5 6 7 8 | ABC1234567 |
| 11 | | | | | | | | | | | | | |
| - | | | | | | | | | | | | | |
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Handset deregistered. Click "Done" to finish process. Or click "Deregister Another" to go ahead for another deregistration.

| G | Hand | set | | | ſ | D | _ | | | 29 |
|----------|--------|------|--------|-------|--------------|---|---|-------------|----------------|---------------|
| | | | | | | Deregister Handset | × | | | |
| a | Q Sea | rch | × | | | Handset Deregistration Success! | | Not changed | - Deregister | + Add Handset |
| | Delete | Edit | Update | ID va | Name 🛩 | Name Handset_12 | | 96 | Serial version | |
| | | ď | 0 | 10 | DuraFon Roam | Handset ID 12 | | 45678 | A81234546789 | _ |
| | | ď | 0 | 11 | | | | 4 5 6 7 8 | ABC1234567 | |
| at. | | ľ | • | 13 | | + Deregister Another 🗸 Done | e | 4 5 6 7 8 | AB1234546789 | _ |
| 60 | U | ß | 0 | 14 | , | الله المراجع الألبا الأراجي الألبا الأراجي الما | | 4 5 6 7 8 | AB1234546789 | |
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Click to edit the handset, including handset's name, group and subscribed base. Click Apply to take effect.

| G | Handset | | | | 📓 DuraFon Roam | | | | | | | |
|-------|---------|------|--------|-------|-----------------|---------------------------------|---------------------------------|----------------|-------------------|-------------------------|------------|--|
| | Q Fil | ter | × | | | | O Success | O Fail O Progr | ess O Not changed | 🗊 Delete 🗕 – Deregister | + Register | |
| æ | | Edit | Update | ID va | Name 🐃 | SIP Dedicated In / Out-bound | FXO Dedicated In / Out-bound | Current Base | Group | Base Subscribe | Serial Num | |
| | | ß | 0 | 10 | DuraFon Roam HC | 2 / 2 | 51 / 53 | Not found | 1234567 | 12345678 | AB12345467 | |
| | | ľ | 0 | 11 | DuraFon Roam HC | 2 / 2 | 2 / 2 | Base 1 | 1 2 3 4 5 6 7 | 1 2 3 4 5 6 7 8 | AB01234785 | |
| din a | | ď | 0 | 12 | DuraFon Roam HC | 2 / 2 | 21/21 | Base 1 | 1234567 | 1 2 3 4 5 6 7 8 | ABC1234567 | |
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After editing "Name", "Group" and "Base subscribe", click "Apply" to take effect.

| G | Hand | lset | | | ſ | | A | | i i | | A | 8 |
|----------|----------|------|--------|-------|-----------------|----------------|-----------------|----|---------|----------------------|------------|-----|
| | 0.5 | | Y | | | E | dit Handset 10 | × | anged I | Delate - Daranista | + Depister | |
| | | | | | | | | | angeo g | j Delete — Delegiste | + Kegister | |
| ÷. | <u> </u> | Edit | Update | ID va | Name ~^ | Name | DuraFon Roam HC | | | Base Subscribe | Serial Nu | |
| | | Ľ | 0 | 10 | DuraFon Roam He | Grave | | | 5 6 7 | 1 2 3 4 5 6 7 | 8 AB123454 | 467 |
| | | Ľ | 0 | 11 | DuraFon Roam He | Gloup | | | 5 6 7 | 1 2 3 4 5 6 7 | 8 AB01234 | 785 |
| at a | | ľ | 0 | 12 | DuraFon Roam He | Base subscribe | 1 2 3 4 5 6 7 8 | | 567 | 1 2 3 4 5 6 7 | 8 ABC1234 | 567 |
| 11. | | | | | | | | | | | | |
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> Delete handset

In case a handset is not working for some reason, you can't deregister it. You

can click \Box to select the handset you want to remove, and then click "Delete" to remove it from the system. The handset ID will be removed and become available for use again.

| Hand | set | | 🚮 DuraFon Roam | | | | | | | A | |
|--------|------|---------|----------------|-----------------|---------------------------------|---------------------------------|---------------|----------------------|---------------------|------------|--|
| Q Filt | ter | × | | | | O Success | 🛈 Fail 🙁 Prog | gress O Not changed | Delete - Deregister | + Register | |
| | Edit | Update | ID va | Name 🔨 | SIP Dedicated In / Out-bound | FXO Dedicated In / Out-bound | Current Base | Group | Base Subscribe | Serial Num | |
| | ľ | 0 | 10 | DuraFon Roam HC | 2 / 2 | 2 / 2 | Not found | 1 2 3 4 5 6 7 | 1 2 3 4 5 6 7 8 | AB12345467 | |
| | Ľ | 0 | 11 | DuraFon Roam HC | 2 / 2 | 2 / 2 | Base 1 | 1 2 3 4 5 6 7 | 1 2 3 4 5 6 7 8 | AB01234785 | |
| | ď | 0 | 12 | DuraFon Roam HC | 2 / 2 | 2 / 2 | Base 1 | 1234567 | 1 2 3 4 5 6 7 8 | ABC1234567 | |
| | | | | | | | | | | | |
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| | | Handset | Handset | Handset | Handset | Handset | Handset | Handset DuraFon Roam | Handset | Handset | |

| G | Hand | set | | | 🚮 DuraFon Roam | | | | | | | | |
|----|--------|------|--------|-------|-----------------|---------------------------------|---------------------------------|---------------|--------------------|-------------|--------------|------------|--|
| 3 | Q Filt | ter | × | | | | O Success | 🗘 Fail 🙁 Prog | ress O Not changed | Delete | - Deregister | + Register | |
| ŝ | Dê | Edit | Update | ID va | Name 🛩 | SIP Dedicated In / Out-bound | FXO Dedicated In / Out-bound | Current Base | Group | Base Subsci | ibe | Serial Num | |
| | | ľ | 0 | 10 | DuraFon Roam HC | 1 / 1 | 2 / 2 | Not found | 1 2 3 4 5 6 7 | 123 | 45678 | AB12345467 | |
| | | ľ | 0 | 11 | DuraFon Roam HC | Z / Z | ⊠/⊠ | Base 1 | 1 2 3 4 5 6 7 | 123 | 4 5 6 7 8 | AB01234785 | |
| h | | | | | | | | | | | | | |
| d. | | | | | | | | | | | | | |
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Select handset 12, and click "Delete". There is a warning message.



Click "Apply" to remove handset 12

Base Station Settings

FXO Settings

DuraFon Roam base station implement a FXO port for emergency backup, please setup the related parameters before using it.



FXO Number Settings

You can assign the PSTN inbound call received by dedicated handset/group handset/all handsets. Also the outbound call called via dedicated handset/group handset/all handsets.

| G | Base Station Settings | | | Du | raFon Roam | 88 | |
|-----|-----------------------|----------------|-----------------|-------------|----------------------------|----------------|---------|
| | FXO Set | ttings FXO | Number Settings | Broadcast | | | V Apply |
| | Base | Base Name | Phone Number | Description | In-Dedication | Out-Dedication | - |
| | 1 | œ | C# | ··· @ | All Handsets 🗸 | All Handsets 💙 | Í |
| | 2 | œ | ß | 2 | Group_1 | All Handsets 👻 | |
| m | 3 | ď | ď | g | Group_2 Group_3 | All Handsets | |
| ıl. | 4 | C ² | ď | @ | Group_4 Group_5 | All Handsets 👻 | |
| - | 5 | C2* | ß | ···· 🕼 | Group_6 Group_7 | All Handsets 👻 | |
| | 6 | 6 | 1 27 | Ø | Handset_10 Handset_11 | All Handsets | |
| - | | 13 | 2 | 2 | Handset_12 Handset_13 | | |
| | | | | | Handset_14 Handset_15 | | |
| & | | | | | Handset_16 Handset_17 | | |
| - | | | | | Handset_18 Handset_19 | | |
| | | | | | Handset_20 Handset_21 • | | |

Broadcast

DuraFon Roam handset is not only able to make peer to peer broadcast, but also broadcast via base station.

In order to extend the communication range, the default of broadcast in DuraFon Roam is via base station.

When enabling broadcast over base, you can assign individual base (or multiple bases) for broadcasting. After enabled, broadcasts will always utilize enabled base(s) for broadcast.

| G | Base Station Settings | DuraFon Roam | ^O |
|----------|--|--------------|-----------|
| ٢ | FXO Settings FXO Line Dedication Broadcast | | 🗸 Apply |
| (ł | Enable broadcast over Base | | |
| | Enable Base_1 | | |
| æ | Enable Base_3 | | |
| ıl. | Enable Base_5 | | |
| - | Enable Base_6 | | |
| | Enable Base_8 | | |
| | Time out to convert peer to peer broadcast | 1 v seconds | |
| ۲ | | | |
| A | Enable broadcast from FXO | | |
| . 660 | Broadcast Time out 120 🗸 seco | nds | |
| a | | | |
| | | | |

In case the base station isn't able to build connection for broadcast, after certain timing, it will automatically convert to peer to peer broadcast instead. The option for time out timing is 1 ~ 5 seconds.

| G | Base Station Settings | 🛱 DuraFon Roam | AO |
|--------------|--|----------------|-----------|
| | FXO Settings FXO Line Dedication Broadcast | | 🗸 Apply |
| <pre>%</pre> | Enable broadcast over Base | | |
| | Enable Base_1 | | |
| # | Enable Base_3 | | |
| њ | Enable Base_5 C | | |
| İ | Enable Base_7 Enable Base_8 | | |
| | Time out to convert peer to peer broadcast | 1 v seconds | |
| •• • | Enable broadcast from FXO | 2 3 | |
| | Broadcast Time out 120 👻 seco | nds 5 | |
| | | | |

Broadcast via base stations can be enabled also via the FXO port of the base, allowing non-DuraFon Roam users to broadcast to DuraFon Roam handsets by calling from outside to base's FXO port.

| G | Base Station Settings | 🚮 DuraFon Roam | ^0 |
|----|----------------------------------|----------------|-----------|
| ۲ | FXO Settings FXO Line Dedication | Broadcast | V Apply |
| | Enable broadcast over Base | | |
| | Enable broadcast from FXO | | |
| ₼ | Enable Base_1 Enable Base_2 | | |
| ih | Enable Base_3 Enable Base_4 | | |
| | Enable Base_5 Enable Base_6 | 0 | |
| | Enable Base_7 | | |
| ۰ | Enable Base_8 | | |
| & | Broadcast Time out | 120 v seconds | |
| ۵ | | | |

Since broadcast will send signal to handsets, in order not to occupy the handsets, you can limit the max broadcast timing. The option for broadcast time out timing is 30/60/90/120 seconds.

| G | Base Station Settings | DuraFon Roam | 48 |
|-----|--|-------------------------|-----------|
| | FXO Settings FXO Line Dedication Broadcast | | 🗸 Apply |
| £ | Enable broadcast over Base | | |
| | Enable Base_1 | 0 | |
| * | Enable Base_3 Enable Base_4 | 0 0 | |
| ıl. | Enable Base_5 | D D | |
| | Enable Base_7 | 0 | |
| | Time out to convert peer to peer broad 30 | cast <u>1 v</u> seconds | |
| | Enable broadcast from FXO | | |
| | Broadcast Time out | seconds | |

Dashboard

Dashboard of DuraFon Roam provides you an overall picture of whole system operating status, the details including overall usage、BSC status、Call status and RSSI status.



➢ In the nine square grids, it shows the status of SIP/PSTN of each base.





| VoIP CONNECTED | means the SIP is connected and ready for calling. |
|----------------|---|
| VoIP N/A | means the base is off-line. |
| FXO IN-USED | means one PSTN call is in process. |
| FXO CONNECTED | means the PSTN line is connected and ready for calling. |
| FXO N/A | means the base is off-line. |
| FXO NO-LINE | means the PSTN isn't connected. |
| Base_7 | |
| | |
| | |
| | means no base connected. |

> In the middle of nine square grids, the GUI will be re-freshed if clicking it.

BASE STATION

Overview

Click "Overview", you can check "Call number" and "Call time" with all bases, or dedicated base.

Also you can check at three periods: Last Hour、 Last Day and Last Week.



When scrolling down, you can check the following six charts :
 1) "TOP CALL TIMES(Handset)"
 2) "TOP CALL NUMBERS(Handset)"



3) "TOP CALL TIMES(FXO)"4) "TOP CALL NUMBERS(FXO)"



- 5) "TOP Use(Base)"
- 6) "CALL DISTRIBUTION(SIP vs FXO)"



Controller

- Click "Controller", you can check the following system status:
 - Device : including Device Name、Series Number、MAC、Current Local Time、Uptime and Firmware Version.
 - 2) Memory : including Total Available, Free, Cached and Buffered.

| Dashboard | DuraFon Roam | 8 |
|-----------------------|--|---|
| Overview Contr | ller Call RSSI | |
| | | |
| Device Device Name | DuraFon Roam BSC | |
| Serial Number: | 1990MN2IFLVC | |
| MAC Address: | 00:02:6F:BC:00:01 | |
| Current Local Time | Tue Oct 12 09:11:21 GMT-8 2021 | |
| Uptime: | 4 days .22 hours .39 minutes .57 seconds | |
| Firmware Version: | v0.0.1.4 | |
| Memory | | |
| Total Available: | 573304 KB (55%) / 1013892 KB | |
| Free: | 526916 KB (51%) / 1013892 KB | |
| Cached: | 31080 KB (3%) / 1013892 KB | |
| Buffered: | 15308 KB (1%) / 1013892 KB | |

3) CPU loading

- 4) eMMC : including Used and Free Up Space.
- 5) LAN : Including IP Address、Subnet Mask、Gateway、Primary DNS and Secondary DNS.

6) Process : VoIP System、 BSC Status Monitor and Network Management System.

7) If Process indicator signals "Error", simply click Restart

| ashboard | 🛱 DuraFon Roam | 8 |
|-------------------|--------------------------|---|
| Used: | 2398 KB (1%) / 388462 KB | |
| Free Up Space: | Clear log | |
| LAN | | |
| IP Address: | 192.168.22.148 | |
| Subnet Mask: | 255.255.0 | |
| Gateway: | 192.168.22.1 | |
| Primary DNS: | 192.168.22.1 | |
| Secondary DNS: | | |
| Process @ Run | nning 🔍 Error | |
| Mall Custom | Restart | |
| voir system | | |
| BSC Status Monito | ar 🔘 Restart | _ |

Call

ب

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Base_4

Click "Call", you can check the current call status in both base station and handset.

handset 12. And handset 12 is receiving a call from handset 11. G Dashboard DuraFon Roam A Overview Controller Call RSSI Base Ringing S Inci 😢 Outgoing 🐠 Broadcast 🗳 Conference 🦉 Handset S FYC . . K Handset_11 Handset_12 K Handset_12 👯 🖬 Handset_11 Base 2 Base 3

For example, checking below call status of base 3, handset 11 is making a call to handset 12. And handset 12 is receiving a call from handset 11.

Base_5

At the same moment, checking below call status of handset, handset 11 is making the outgoing call to handset 12, and handset 12 is receiving the incoming call from handset 11.

| G | Dashboard | DuraFon Roam | 8 |
|----|--|---|---|
| | | | |
| | | | |
| | Base_6 | Base_7 | |
| # | | - | |
| њ | | | |
| | Handset Q All | | |
| \$ | Trantoset & Singing & Incoming & Outgoing I Broadcas | st 🔩 Conference 🥃 Handset 💄 SIP 🖀 FXO 🦄 Not found | |
| ♣ | CuraFon Roam_10 | Handset_12 DuraFon Roam_13 | |
| _ | | | |

| Dashboard | d D | uraFon Roam | ^ |
|-----------------------------|--------------------|---------------------|-----------------------------|
| Overview Controller Call RS | 51 - | | |
| Base_1 🗸 | | | EM C Refresh |
| | | | 🛛 Excellent 🧧 Normal 🔵 Weak |
| Handset va | HS Signal Status 🛹 | BS Signal Status ~~ | Base Station Group |
| DuraFon Roam HC_11 | ٠ | • | Base_1 |
| DuraFon Roam HC_12 | • | • | Base_1 |
| | | | |
| | | | |
| | | | |
| | | | |

RSSI

Click "RSSI", you can check the receiving radio signal strength of handset and base. This info shows you the connection performance of handset and base. For example, the bar of deep blue means the handset receiving signal strength which received from base. And the bar of light blue means the base signal strength which received from handset.
 Two type of RSSI : Bar chart & columnar



Topology

Navigate to "Topology", you can overall view the current connection between base(s) and handset(s).



When handset(s) is moving around, the handset will automatically hand-over from one to the other base, the topology will update the connection accordingly.



Statistics

Summary

Navigate to Statistic, click "Summary", you can view the various calls during a time period, including Incoming Calls, Outgoing Calls, Intercom, Handover and Broadcast.

| G | Statistics | | Du | ıraFon Roam | | | 8 |
|----|--|-------------------|----------|-------------|-----------|---------|---|
| | Summary Base Station Calls | | | | | | ĺ |
| | 2021/11/03 - 2021/11/10 | | | | | | |
| | Start Time End Time Inbound | Outbound | Intercom | Handover | Broadcast | Overall | |
| * | 2021-11-03 12:17:09 2021-11-10 12:17:09 19 | 13 | 91 | 88 | 5 | 211 | |
| d. | Summary | | | | | | |
| Ö | | | | | | | |
| ٠ | | Sutbound Intercom | | | | | |
| ♣ | | iroadcast | | | | | |
| | | | | | | | |
| | | | | | | | - |

> Select time period.

| G | Sta | tis | tics | 5 | | | | | | | | | | | | Du | raFon Roam | | | 8 |
|-----|-----|-----|------|----------|---------|------|-------|-----|----------|--------|--------|---------|-------|----|------|----------|------------|-----------|---------|-----|
| ٢ | Su | m | nary | <u>′</u> | Bas | e St | atio | n | Calls | | | | | | | | | | | Î |
| | e | þ | 021/ | 11/0 |)3 - 2 | 021 | /11/1 | 10 | | | | | | | | | | | | . 1 |
| | | < | | N | lov 20; | 21 | 10 | | | | C |)ec 203 | 21 | 2 | > | Intercom | Handover | Broadcast | Overall | - |
| | | Su | Mo | Tu | We | Th | Fr | Sa | Su | Mo | Tu | We | Th | Fr | Sa | 91 | 88 | 5 | 211 | - |
| | | 7 | 8 | 9 | 10 | 11 | 12 | 13 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | | | | | - 1 |
| ıl. | | 14 | 15 | 16 | 17 | 18 | 19 | 20 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | | | | | - 1 |
| | 2 | 21 | 22 | 23 | 24 | 25 | 26 | 27 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | | | | | - 1 |
| | 2 | 28 | 29 | 30 | 1 | 2 | 3 | 4 | 26 | 27 | 28 | 29 | 30 | 31 | 1 | | | | | - 1 |
| | | 5 | 0 | 8 | 8 | 9 | 10 | 11 | - 8 | 3 | 1 | 5 | 6 | 2 | 8 | | | | | - 1 |
| | | | | | | | | 203 | 21/11/03 | - 2021 | /11/10 | c | ancel | 1 | pply | | | | | - 1 |
| - | - | F | | | | ×. | - | | | - | int | ercom | | 1 | _ | | | | | - 1 |
| | | | | | | | | | | | Bri | padcas | ŧ | | | | | | | |
| 600 | | | | | | | | | | | | | | | | | | | | |
| | | | | | | | | / | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | | |

Base Station

> Navigate to Statistic, click "Base Station", you can view the following info :

| G | Statistics | | | | | | DuraFon | Roam | 8 |
|----------|------------|--------------|----------|-----------|------------|----------|-------------|------------|---|
| ٢ | Summary | Base Sta | ation Ca | Ills | | | | | |
| | 2021/11 | 1/04 - 2021/ | 11/11 | | | | | | |
| | ID | Air Time | Busy | Busy Time | Total Call | Handover | 1588 Failed | SIP Failed | - |
| | 1 | 03:48:17 | 58 | 03:32:56 | 116 | 77 | 1 | 14 | |
| (111) | 2 | 01:13:57 | 12 | 00:03:16 | 98 | 72 | 5 | 21 | |
| ıl. | 3 | 00:07:54 | 0 | 00:00:00 | 1 | 3 | 3 | 12 | |
| e | 4 | 00:00:52 | 0 | 00:00:00 | 3 | 0 | 1 | 12 | |
| ••• | 5 | 00:08:36 | 0 | 00:00:00 | 1 | 4 | 1 | 12 | |
| 4 | | | | | | | | | |
| a | | | | | | | | | |

Re: "Air Time" is the accumulated time when handset link to base. "Busy" is the frequency of base full loading. "Busy Time" is the accumulated time when base full loading.

"The "1588 Failed" means the base failed in synchronization via networking. It will be recovered automatically, as long as the network works normally.

The "SIP Failed" means the bases inquire with BSC about the registration info of handsets, but somehow BSC doesn't respond. It will be recovered automatically, as long as the connection is normal between BSC BU.

Select time period.

| itatis | stic | 5 | | | | | | | | | | | | | DuraFon | Roam | 8 |
|------------|-------|------|---------|-------|-------|------|--------|---------|-------|-------|-------|---------|------|-------|-------------|------------|---|
| Sum | mary | | Base | e Sta | atio | | Calls | | | | | | | | | | Í |
| ë 2 | 2021/ | 11/0 |)3 - 2 | 021/ | /11/1 | 0 | | | | | | | | | | | |
| < | | 1 | iov 202 | 21 | | | | | D | ec 20 | 21 | | > | dover | 1588 Failed | SIP Failed | |
| Su | Mo | Tu | We | Th | Fr | Sa | Su | Mo | Tu | We | Th | Fr | Sa | | 0 | 14 | |
| 31 | 1 | 2 | 3 10 | 4 | 5 | 13 | 28 | 29 6 | 30 | 1 | 2 | 3 10 | 4 | | 2 | 21 | |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 | 12 | 13 | 14 | 15 | 16 | 17 | 18 | | 3 | 12 | |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 | 19 | 20 | 21 | 22 | 23 | 24 | 25 | | 1 | 12 | |
| 28 | 29 | 30 | 1 | 2 | 3 | 4 | 26 | 27 | 28 | 29 | 30 | 31 | 1 | | 1 | 12 | |
| 8 | 0 | 1 | 8 | ä | 10 | 22 | 6 | 3 | 2 | 8 | 9 | 1 | 6 | | 0 | 12 | |
| | | | | | | 2021 | /11/03 | 2021 | 11/10 | C | ancel | 1 | pply | | 0 | 12 | |
| | | | | | | | | | | | | | | | 0 | 12 | |
| 8 | | - 2 | 30:10:2 | 2 | 0 | | 3 | 00:00: | 00 | 3 | | | 10 | | 3 | 12 | |

Calls

> Navigate to Statistics, click "Calls" to view call statistics over a time period.

| 9 | Statistics | | | | | DuraFo | on Roam | | | |
|----|---------------------|------------|--------------|-----------|--------------|--------|---------|-------------|-------------------------|------------|
| | Summary Ba | se Station | Calls | | | | | | | |
| X | Q Search | 2021/11/03 | - 2021/11/10 | All Bases | All Handsets | | | | | Page 1 / 7 |
| | Start Time | Call Type | Trunk | Caller ID | From | То | Base | Disposition | Duration(Sec) Rssi(dBm) | 3.000 |
| | 2021-11-04 16:26:11 | Inbound | SIP_555 | 111 | 111 | 555 | | Answered | 4 | î |
| 8 | 2021-11-04 16:27:17 | Inbound | SIP_555 | 111 | 111 | 555 | | Answered | 3 | |
| | 2021-11-04 16:27:35 | Inbound | SIP_555 | 111 | 111 | 555 | | Answered | 5 | |
| | 2021-11-04 16:47:31 | Inbound | SIP_555 | 111 | 111 | 555 | | No answer | 3 | |
| | 2021-11-04 16:53:25 | Inbound | SIP_555 | 111 | 111 | 555 | | No answer | 5 | |
| | 2021-11-04 16:55:22 | Inbound | SIP_555 | 111 | 111 | 555 | | No answer | 10 | |
| 3 | 2021-11-04 16:55:39 | Inbound | SIP_555 | 111 | 111 | 555 | | No answer | 3 | |
| | 2021-11-04 17:23:36 | Inbound | SIP_555 | 111 | 111 | 555 | | Answered | 14 | |
| R | 2021-11-04 17:47:07 | Inbound | SIP_555 | 111 | 111 | 555 | | No answer | 4 | |
| N. | 2021-11-04 18:05:34 | Inbound | SIP_555 | 111 | 111 | 555 | | No answer | 10 | |
| 5 | 2021-11-04 18:05:56 | Inbound | SIP_555 | 111 | 111 | 555 | | No answer | 8 | |

> Select time period.



Log

Navigate to Log, there are "Event" and "System" for manager reviewing.

Events

| G | Log | | | DuraFon Roam | | 8 |
|---------|---------------------|-------------|-------------------------|----------------------------------|-----------------------------|------------|
| | Event System | | | | | |
| ŝ | Q Search 2 | 022/05/09 1 | 1:35 - 2022/05/16 11:35 | All Devices | 单 Error 🔸 Warning 🌘 General | Page 1 / 8 |
| | Time | Device | Event Type | Description/Detail | | |
| | 2022-05-16 08:43:56 | Base_1 | Daemon Status | ptp IP change restart. | | * |
| .th | 2022-05-16 08:43:56 | Base_2 | Daemon Status | ptp IP change restart. | | |
| | 2022-05-16 08:43:49 | Base_2 | Device Status | Base online from 192.168.22.112. | | |
| | 2022-05-16 08:43:49 | Base_1 | Device Status | Base online from 192.168.22.113. | | |
| | 2022-05-16 08:43:48 | Base_2 | Device Status | Base online from 192.168.22.112. | | |
| | 2022-05-16 08:43:48 | Base_1 | Device Status | Base online from 192.168.22.113. | | |
| - | 2022-05-16 08:41:16 | Controller | Device Status | Controller boot up. | | |
| * | 2022-05-13 17:03:08 | Base_1 | Device Status | Base online from 192.168.22.113. | | |
| * | 2022-05-13 17:03:03 | Base_2 | Device Status | Base online from 192.168.22.112. | | |
| | 2022-05-13 17:03:00 | Base_2 | Device Status | Base online from 192.168.22.112. | | |
| | 2022-05-13 15:45:29 | Base_1 | Device Status | Base online from 192.168.22.113. | | |

• Select time period of Event log.

| G | Event Log | | | DuraFo | n <mark>R</mark> oam | | | 00 |
|----------|---------------------|--------------|------------------|----------------------------------|----------------------|-----------------|-----------|------------|
| | Q Search | 2021/09/29 1 | 5:56 - 2021/10/0 | 15:56 All Devices | • | Error 🧕 Warning | • General | Page 1 / 4 |
| | String | | | | | | | |
| | Q Search | | | | | | | |
| Ŀ | Time | | | | | | | |
| - | | :56 - 2021/1 | 0/06 15:56 | | | | | |
| | Device | | | | | | | |
| 1h | All Devices | v | | | | | | |
| İ | | X Cancel | 🗸 Apply | | | | | |
| | Time | Device | Event Type | Description/Detail | | | | |
| | 2021-09-30 06:40:24 | Controller | DUT Status | Controller boot up. | | | | - i |
| * | 2021-10-04 01:09:27 | Controller | DUT Status | Controller boot up. | | | | |
| | 2021-10-04 01:40:22 | Base_2 | DUT Status | Base managed. | | | | |
| - | 2021-10-04 01:40:26 | Base_2 | DUT Status | Base online from 192.168.22.134. | | | | |

System

| Log | 📓 DuraFon Roam | Δ |
|------------------------|---|---|
| Event System | n | |
| Online Monitor | | |
| C ⁴ Refresh | May 16 11:40:00 EnBSC cron.info crond[1963]: USER root pid 8556 cmd /usr/sbin/ezmevent_handler May 16 11:40:00 EnBSC cron.info crond[1963]: USER root pid 8555 cmd /usr/sbin/ezmcheckin_handler -d | |
| | May 16 11:39:00 EnBSC cron.info crond[1963]: USER root pid 8174 cmd /usr/sbin/ezmevent_handler May 16 11:38:00 EnBSC cron.info crond[1963]: USER root pid 7536 cmd /usr/sbin/ezmevent handler | |
| | May 16 11:37:00 EnBSC cron.info crond[1963]: USER root pid 7121 cmd /usr/sbin/ezmevent_handler | |
| | May 16 11:36:00 EnBSC cron.info crond[1963]: USER root pid 6/11 cmd /usr/sbin/ezmevent_handler May 16 11:35:00 EnBSC cron.info crond[1963]: USER root pid 6249 cmd /usr/sbin/ezmevent_handler | |
| | May 16 11:35:00 EnBSC cron.info crond[1963]: USER root pid 6248 cmd /usr/sbin/ezmcheckin_handler -d | |
| | May 16 11:33:00 EnBSC cron.info crond[1963]: USER root pid 4578 cmd /usr/sbin/ezmevent_handler | |
| | May 16 11:32:00 EnBSC cron.info crond[1963]: USER root pid 4180 cmd /usr/sbin/ezmevent_handler | |
| | May 16 11:30:00 EnBSC cron.info crond(1963): USER root pid 3/34 chid /usr/sbin/ezmevent_handler | ÷ |
| Remote Log Sett | ing | |
| Enable | | |
| Log Server IP | 0.0.0 | |

Re: You can enable the "Remote Log Setting", when system log has something abnormal, you can remotely check the log.

| Enable | | |
|-----------------|---------|--|
| Log Server IP | 0.0.0.0 | |
| Log Server Port | 514 | |

Tools

Firmware

New Firmware Available

• When new firmware is available, you will receive an email notification as following, to notify "new firmware available".

| Event log | | | | |
|-----------------------|--------------|------------|---------------------------------------|--|
| Error Warning General | | | | |
| Time | Device | Event Type | Description/Detail | |
| 2022-06-16 15:24:55 | DuraFon Roam | Notify | Controller has new firmware available | |

Re : Please make sure the "Email Notification" has been set up, otherwise, you will not receive the notification.

• Also, when you access the GUI, you will see a prompt window as following. You can upgrade firmware at once or do it later.



Download new firmware

 Navigate to Tools > Firmware, you can check the current firmware version and upgrade new firmware (immediately upgrade or scheduled upgrade).

| G | Tools | | DuraFon Roam | 4 | 3 |
|-----|----------|-----------------------------------|------------------------------|--------------------------------|---|
| | Firmware | Backup & Restore Reset & Reboot P | honebook Email Notification | | |
| (~] | | | | | |
| | | Controller | Base | Handset | |
| | | CURRENT | CURRENT Base_1 | CURRENT DuraFon Roam HC_10 ¥ | |
| ıb | | v1.0.0.39 | v1.0.0.10 | v1.01 View Last Status | |
| Ö | | UPGRADE AVAILABLE | UPGRADE AVAILABLE | UPGRADE AVAILABLE | |
| ٠ | | | TARGET BASE | TARGET HANDSET All Handsets | |
| * | | Upgrade file : Browse | Upgrade file : Browse | Upgrade file : Browse | |
| | | Obditate Now | Upgrade Now | V Upgrade Now | |

- When new firmware available, the button of Server will turn to dark blue, you can click the button to download new firmware from EnGenius server.
 - Re : If moving the cursor to the server, it will show you the detail information of new firmware.



Once the new firmware downloaded well, you will see the new firmware version, and the button of **Upgrade Now** will turn to dark blue too. It means you can upgrade new firmware at once.



Upgrade BSC

- Once the new firmware is available, you can choose to upgrade new firmware at once(click " Upgrade Now "), or set up scheduled upgrade.
- > It will take around 140 seconds to upgrade firmware.



When firmware upgrade completely, the BSC will reset and reconnect to EnGenius Cloud, you have to login Cloud again.

| G | Don't have an account | SIGN UP |
|---|-------------------------------|---------|
| EnGenius Cloud To-Go Mobile App | Sign in to EnGenius Cloud | |
| Easy Networking with Mobile Phone | Email | |
| for Small Business | richard7350.chang@senao.com | |
| See how it works | Password Forgot Password? | |
| | | |
| | | |
| TTEL CONTRACTOR OF THE TOTAL OF TOTAL OF THE TOTAL OF THE TOTAL OF THE TOTAL OF THE TOTAL OF THE TOTAL OF THE TOTAL OF THE TOTAL OF THE TOTAL OF TOTAL OF THE TOTAL OF | G Google F Facebook E Partner | |
| B LIVELEDER Bandmann | Terms af Use Privacy Pollor | |
| 1 4000346 | ©2022 EnGenius Technologies | |

If you initially login from local GUI, after firmware upgrade completely, the BSC will reset and reconnect to local GUI, you have to login again.



Re: You can change the user ID and password by entering the "Administrator Access" as following.



Now the firmware is new version.



Upgrade Base

- Once the new firmware is available, you can choose to upgrade new firmware at once(click " Upgrade Now "), or set up scheduled upgrade.
- Before upgrade new firmware, you can check the current firmware version for base.

| G | Tools | 🛱 DuraFon Roam | AO |
|-----|-----------------------------------|--|----------------------|
| | Firmware Backup & Restore Reset & | z Reboot Phonebook Email Notification | ~ |
| (~] | | | |
| | Controller | Base | Handset |
| * | CURRENT | CURRENT Base_1 CURRENT | DuraFon Roam HC_10 ¥ |
| ıl. | v1.0.0.3 | v1.0.0.1 v1.01 | View Last Status |
| | UPGRADE AVAILABLE v1.0.1.3 | UPGRADE AVAILABLE UPGRADE v1.0.1.3 v1.03 | AVAILABLE |
| ٠ | | TARGET BASE TARGET H | IANDSET |
| & | Upgrade file : Browse | Server Upgrade file : Browsen Server Upgrade f | file : Browse |
| - | Vpgrade Now | V Upgrade Now | grade Now |

Choose the Base which needs to upgrade new firmware. Re: The number 1 ~ 8 means the Base ID. The A means for all bases.

| G | Tools | 🔓 DuraFon Roam | Δ | 8 |
|-----|-------------------------------------|------------------------------------|------------------------------|---|
| | Firmware Backup & Restore Reset & R | eboot Phonebook Email Notification | | |
| (H) | | | | |
| | Controller | Base | Handset | |
| | CURRENT | CURRENT Base_1 | CURRENT DuraFon Roam HC_10 V | |
| ıl. | v1.0.0.3 | v1.0.0.1 | v1.01 View Last Status | |
| İ | UPGRADE AVAILABLE v1.0.1.3 | UPGRADE AVAILABLE v1.0.1.3 | UPGRADE AVAILABLE v1.03 | |
| ۵ | | TARGET BASE | TARGET HANDSET | |
| & | Upgrade file : Browse | Server Upgrade file : Browsen | Upgrade file : Browsen | |
| - | Vpgrade Now | Vpgrade Now | Vpgrade Now | |

- It will take around 190 seconds to upgrade firmware. When firmware upgrade completely, the base station will reset and reconnect, please check the dashboard to make sure if the base station has connected to BSC.
- After firmware upgrade, you will see the current firmware version(v1.0.1.3) showed on screen.



Upgrade Handset

- Once the new firmware is available, you can choose to upgrade new firmware at once(click " Upgrade Now "), or set up scheduled upgrade.
- Same as Base, you can check the firmware version of Handset by clicking dropdown menu.



Click "TARGET HANDSET" to select the handset(s) for firmware upgrade. There are "All Handsets", "Group_1 ~ Group_7" and individual handset as an option.

| G | Tools | | DuraFon Roam | | A |
|---------|---------------------------|--------------------------|--------------------------|--|---------------|
| | Firmware Backup & Restore | Reset & Reboot Phonebook | Email Notification | | |
| [] | Co | ontroller | Base | Handset | |
| ш .њ | CURRENT | CURR | ENT Base_1 ~ | All Handsets | Roam HC_10 🗸 |
| ıl. | v1.0.0.3 | v1.0 | .1.3 | Group_1 Group_2 Group_3 Group_4 | w Last Status |
| | UPGRADE AVAIL v1.0.1.3 | ABLE UPGP v1.0 | ADE AVAILABLE | Group_5 Group_6 Group_7 DuraFon Roam HC_10 | |
| ۵ | | TARG | et base 3 4 5 6 7 8 A | DuraFon Roam HC_11 DuraFon Roam HC_12 All Handsets 💙 | |
| & | Upgrade file : <u>B</u> | rowse Server Upgra | ade file : Browse | Upgrade file : Browse | E Server |

- Re: In case the all bases installed closely (the interval between bases less than 6 feet), in order to avoid the interference between bases, please keep the Base_1 "Managed" only ("Un-manage" the rest bases) before start upgrading the firmware of handset(s).
- When firmware upgrade completely, you will see the new firmware version(v1.03) showed on screen.

| G | Tools | | DuraFon Roam | | A |
|-----|----------|---------------------------------|-------------------------------|------------------------------|----------|
| | Firmware | Backup & Restore Reset & Reboot | Phonebook Email Notification | ~ | İ |
| (f] | | Controller | Base | Handset | |
| | | CURRENT | CURRENT | CURRENT During David MC 10 M | |
| | | v1.0.0.3 | v1.0.1.3 | View Last Status | |
| Ö | | UPGRADE AVAILABLE v1.0.1.3 | UPGRADE AVAILABLE v1.0.1.3 | UPGRADE AVAILABLE v1.03 | |
| ٠ | | | TARGET BASE | TARGET HANDSET | |
| & | | Upgrade file : Browse | Upgrade file : Browse | Upgrade file : Browsen | |
| | | Vpgrade Now | Vpgrade Now | Vpgrade Now | |

PS: You can check the status of last upgrade by click "View Last Status".

| G | Tools | Handrat Hograda X | 8 |
|---|-------|---|---|
| 4 | | CURRENT THATSEE OPUIAGE | Í |
| | | v0.0.1.4 • offline • progress • success • fail 00 | |
| | | UPGRADE AVAILABLE | |
| * | | v0.0.1.4 | |
| | | Upgrade file : Browse 12345678A Upgrade file : Browse 12345678A Upgrade file : Browse | |
| | | Upgrade file : Browsen. View Last Status | |
| ٠ | | | |
| & | | UPGRADE SCHEDULED | |
| | | Time 🛱 2021/10/12 10:57 Device 🗋 Controller 📄 Base 📄 Handset 💽 🗸 Apply | |

Schedule Upgrade

> In case you don't want to upgrade immediately, you can set a schedule upgrade.

| G | Tools | DuraFon Roam | A |
|---------|-------------------------------------|--|---|
| [}^ (E) | CURRENT v1.0.1.4 | CURRENT Base_1 v v1.0.1.4 | CURRENT DuraFon Roam HC, 10 V V1.02 View Last Status |
| | upgrade available v1.0.1.4 | UPGRADE AVAILABLE V1.0.1.4 TARGET BASE | UPGRADE AVAILABLE V1.02 TARGET HANDSET |
| ₿ | Upgrade file : Browsen | Server Upgrade file : Browsen | Vpgrade file : Browsen |
| & # | UPGRADE SCHEDULED Time 2022/06/20 | 13:47 Device 🗹 Controller 🗹 Base 🗹 Har | ndset 🗸 Apply |

 Enable the "upgrade scheduled", setup a proper time by setting "Time", and click the device(Controller, Base or Handset).
 After setting up, click "Apply" to take effect.

| G | Tools | | | | | | DuraFon Roam | | 48 |
|----|----------------|-----------------------|-------------------|------------------------|----------------|----------------|--------------------------------|--------------------------------------|----|
| ٢ | CURRENT | | | | | | CURRENT Base_1 ~ | CURRENT DuraFon Roam HC_10 V | |
| 4 | v1.0.1.4 | | | | | | v1.0.1.4 | v1.02 View Last Status | |
| | UPGRADE AV | AILABLE | | | | | UPGRADE AVAILABLE | UPGRADE AVAILABLE | |
| # | v1.0.1.4 | < Jun | | ♥ 2022 | 2 - | > | (1.0.1.4 | v1.02 | |
| d. | | Su Mo 29 30 | Tu N 31 | We Th 1 2 | Fr 3 | 5a 4 | ARGET BASE | TARGET HANDSET | |
| İ | Upgrade file : | 5 6 12 13 19 20 | 7 14 21 | 8 9 15 16 22 23 | 10 17 24 | 11 18 25 | Jpgrade file : Browse | All Handsets Upgrade file : Browsen | |
| ٠ | Vpgrade | 26 27 3 4 | 28 5 13 🗸 | 29 30 6 7 · : 47 | 1 8 • | 2 | Vpgrade Now | 🖌 Upgrade Now | |
| & | UPGRADE SCI | | | Cancel | A | pply | | | |
| | Time | ₿ 2022/0 | 06/20 | 13:47 |] | D | evice 🗹 Controller 🗹 Base 🗹 Ha | ndset 🗸 Apply | |

Backup & Restore

Navigate to Tools > Backup & Restore.

You can back-up the Configuration & Log of BSC to NB/PC or Micro-SD card. Also can restore the Configuration & Log of BSC from NB/PC or Micro-SD card.

| G | Tools | | DuraFo | on Roam | 80 |
|-----|----------|------------------|-----------------------------------|----------------|----|
| ٢ | Firmware | Backup & Restore | Reset & Reboot Phonebook Email No | tification | |
| | | | Configuration | Log | |
| | | | | | |
| æ | | | Backup Restore | Backup Restore | |
| ıl. | | | | | |
| Ē | | | Backup | Backup Restore | |
| ٠ | | | | | |
| & | | | | | |
| | | | | | |

Reset & Reboot

Navigate to Tools > Reset & Reboot.

When system running abnormally, you can reset the system, or reboot it.



Click "Reset", followed by clicking "Apply" to reset BSC

| G | Tools | 8 |
|---------|---|---|
| 9 | Firmware Backup & Restore Reset & Reboot Ph Caution: All settings will be cleared. | |
| | Please unmanage base before reset Reset C boot Controller | |
| | ✓ Apply | |
| 4 | | |
| | | |
| | | |
| \$ | | |
| \$ | | |
| | | |

Click "Reboot", BSC will take 90 seconds to restart.

| G | Tools | D | F D | 8 |
|---|------------------------------|------------------|-------------------|---|
| | Firmware Backup & Restore Re | set & Reboot Ph | oot | |
| | | Reset Controller | Reboot Controller | |
| | | | | |
| | | 2 | ڻ ا | |
| | | Reset | Reboot time : 87 | |
| | | | | |
| ~ | | | | |
| - | | | | |
| * | | | | |
| | | | | |

Phonebook

- > Navigate to Tools > Phonebook, you can do the following:
 - 1) Create a phonebook list
 - 2) Edit a phonebook list
 - 3) Delete a phonebook list
 - 4) Push phonebook list to all handsets.
 - 5) Export phonebook list to PC/NB.
 - 6) Import phonebook list from PC/NB.

Create a phonebook list by clicking

| u | + | Add | I Co | ntact | ,, |
|---|---|-----|------|-------|----|
| | | | | | |

| Tool | s | | | | DuraFon R | oam | | | | 4 |
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| Firmv | /are | Backup & Restore | Reset & Reboot | Phonebook | Email Notificat | ion | | | | |
| Q | Filter | × | | | | 🗊 Delete | at Push | Import | Export | + Add Contact |
| | * | Name | Phone Number | | | | | | | ^ |
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| | 3 | Phbook_03 🕼 | 11111103 🖃 | | | | | | | |
| | 4 | Phbook_04 | 11111104 💷 | | | | | | | |
| | 5 | Phbook_05 | 111111105 📝 | | | | | | | |
| | 6 | Phbook_06 | 111111106 📝 | | | | | | | |
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| | 8 | Phbook_08 🕑 | 11111108 🖉 | | | | | | | |
| | 9 | Phbook_09 🖾 | 111111109 🖽 | | | | | | | |
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> Enter Name and Phone Number, click "Apply" to take effect.

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Edit a phonebook list by clicking " \geq

| G | Tools | | | | DuraFon Roam | | | | A 8 |
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Delete a phonebook list, select the entry you want to delete, and then click \triangleright the "Delete ".

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- You can choose to transfer selected phonebook or all phonebook
- You can choose to transfer phonebook to individual/group/all handsets.
- Click "Start Pushing Phonebook" to send selected phonebook to desired handsets.

| G | Tools | | | da ra | | ٦ | AB |
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| Firmv | /are | Backup & Restore | Reset & Reboot | Phonebook | Email Notification | |
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Re: the default file name is "phonebook.csv".

> Retrieve and open phonebook file from NB/PC by clicking " **b** Import ".

| G | Tools | | | | | 🛱 DuraFon Roam | A 8 |
|-----|---------|----|------------------|----------------|-----------|--------------------------|----------------------|
| | Firmwar | e | Backup & Restore | Reset & Reboot | Phonebook | Email Notification | |
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Email Notification

- Navigate to Tools > Email Notification, you can setup the email notification for below information :
 - Weekly report with the Event & Call Log list.
 - Instant alert with base station offline.
 - New firmware available.

| Tools | | | | 🛱 DuraFon Roam | A |
|----------|--------------------|----------------|-----------|--------------------|----------|
| Firmware | Backup & Restore | Reset & Reboot | Phonebook | Email Notification | |
| Mail N | Notification State | | | | |
| | SMTP Server | | | | |
| | SMTP Port | | | | |
| | SSL/TLS | | | | |
| | User Name | | | | |
| | Password | | | | |
| | From Mail Address | | | | |
| | To Mail Address | | | | |
| 1 | Test Apply | | | | |
| | | | | | |
| | | | | | |

Below is an example of "Weekly report with the Event & Call Log list".

| Task tracked last | week (2021-09-29 | 11:36:58 - 2 | 021-10-06 11:36:58 |) | | | | | |
|---------------------|------------------|--------------|--------------------|--------------|-----------------|---------|-------------|----------|----------|
| eMMC | | | | | | | | | |
| Used:4% | | | | | | | | | |
| Calls | | | | | | | | | |
| Start Time | Call Type | Trunk | Caller ID | From | То | Base | Disposition | Duration | Rssi |
| 2021-10-04 01:56:53 | in | sip_00 | 222 | 222 | Grp00 | 5 | ANSWERED | 10 | -52 |
| 2021-10-04 02:45:19 | in | sip_00 | 222 | 222 | Grp00 | 2 | ANSWERED | 352 | |
| 2021-10-04 06:16:14 | in | sip_00 | 222 | 222 | Grp00 | 6 | ANSWERED | 4 | -106 |
| 2021-10-04 07:23:13 | in | sip_00 | 222 | 222 | Grp00 | 4 | ANSWERED | 10 | -52 |
| 2021-10-05 10:43:08 | intercom | | 10 | Hs10 | Hs11 | 3 | ANSWERED | 5 | -64,-101 |
| Event log | | | | | | | | | |
| Error Warning | General | | | | | | | | |
| Time | Device | E | ent Type | Descripti | on/Detail | | | | |
| 2021-09-30 06:40:24 | Controller | DU | Л Status | Controller I | boot up. | | | | |
| 2021-10-04 01:09:27 | Controller | DU | Л Status | Controller I | boot up. | | | | |
| 2021-10-04 01:40:22 | Base_2 | DU | Л Status | Base mana | aged. | | | | |
| 2021-10-04 01:40:26 | Base_2 | DU | Л Status | Base online | e from 192.168. | 22.134. | | | |
| 2021-10-04 01:40:53 | Base_2 | DU | Л Status | Base unma | inaged. | | | | |

> Below is an example of "Instant alert with base station offline".

| <u>Event log</u> | | | | |
|---------------------------|--------|---------------|--------------------|--|
| Error 🚦 Warning 🚦 General | | | | |
| Time | Device | Event Type | Description/Detail | |
| 2022-06-16 16:23:36 | Base_8 | Device Status | Base offline. | |

Below is an example of "New firmware available".

| Event log | | | | |
|-----------------------|--------------|------------|---------------------------------------|--|
| Error Warning Gener | al | | | |
| Time | Device | Event Type | Description/Detail | |
| 2022-06-16 15:24:55 | DuraFon Roam | Notify | Controller has new firmware available | |

Technical Specifications

Hardware Specification CPU: Model: Qualcomm IPQ4019 Architecture: 32-bit Clock Rate: ARM A7 Quad Core 717MHz Hardware Encryption Acceleration: Yes Memory: System Memory: 1GB DDR3 Storage: eMMC: 4GB (MLC) Interfaces and LEDs 2 x 10/100/1000 Mbps RJ45 ports (1 x PoE) 1 x Micro SD Slot 1 x DC-Input Jack 1 x Reset Button 1 x Power LED (Orange) 2 x LAN LED (Green)

Mechanical & Environment

Dimension 100mm(L) x 60mm(W) x 23.4mm(H) Weight (Without accessories) 103g Operating: Temperature: 0°C~40°C (32°F~104°F) Humidity: 0% ~ 90% typical Storage: Temperature: -40°C~80°C (-40°F~176°F)

Humidity: 0% ~ 90% typical

Compliance Regulatory

FCC Subpart15 B

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