

## *Allow Three Emergency Phones to Share a Single Line*

The **LC-3** Line Concentrator allows up to three emergency phones to share a single line. A call initiated by any emergency phone is given the line. If a second emergency phone attempts to make a call while another emergency call is in use, the **LC-3** will provide a busy signal until the line is available. Viking emergency phones can be programmed to redial on busy.

All inbound calls are answered by the **LC-3**. The emergency personnel then dials a touch tone command to connect to one of three phones.



A Fire Floor Phone port is provided as a means for local dedicated telephones to directly connect to any of the three emergency phones.

A secondary mode of operation allows two emergency phones to share an existing analog line of a phone system.

### Features

- Automatic answering of inbound calls
- Inbound calls can be touch tone transferred to any port
- Connects up to 3 emergency phones, or 2 phones can share a line with a phone system
- Fire Floor Phone port provided to meet elevator code
- Modular connection for easy installation
- During power outages, the emergency phones are all connected to the phone line

### Applications

- Sharing one line with three Emergency Phones
- Where elevator code requires a “means for emergency personnel within the building to establish two way voice communication to each car individually”

### Specifications

**Power:** 120V AC/13.8V AC 1.25A UL listed adapter provided

**Dimensions:** 5.0" x 5.0" x 1.5" (127mm x 127mm x 38mm)

**Shipping Weight:** 2.0 lbs (0.9 Kg)

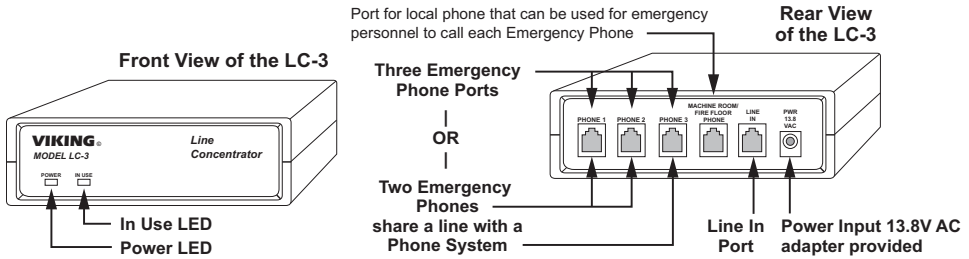
**Environmental:** 32°F to 90°F (0°C to 32°C) with 5% to 95% non-condensing humidity

**Talk Battery Voltage:** 32VDC

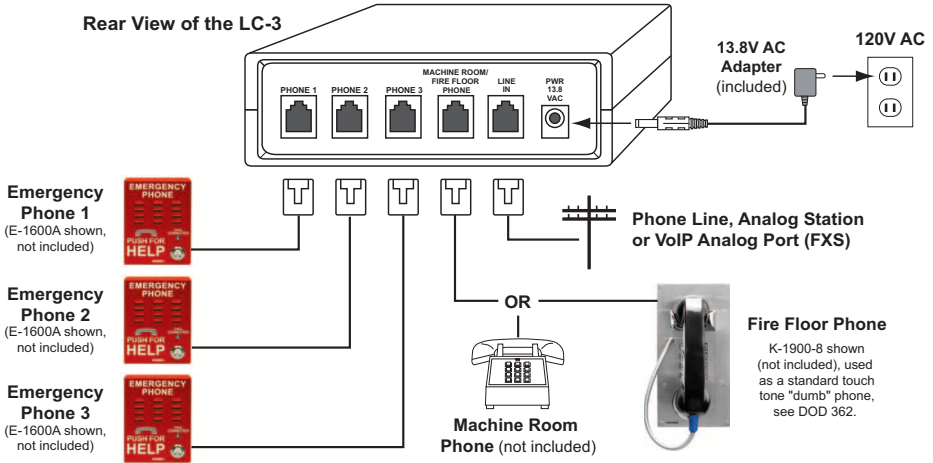
**Connections:** (5) RJ-11 modular jacks

[www.vikingelectronics.com](http://www.vikingelectronics.com)  
**Information: (715) 386-8861**

## Features Overview



## Installation



## Operation

### A. Front Panel LEDs

The LC-3 has two front panel LEDs. The "POWER" LED lights to show the unit is powered up. The "IN USE" LED lights whenever any of the phones are in use.

### B. Outbound Calls

Any of the three emergency phones can make an outbound call to the phone line through the LC-3. If a second emergency phone attempts to make a call while another emergency phone is in use, the LC-3 will provide a busy signal until the line is available.

### C. Inbound Calls

The LC-3 immediately answers the ringing line and gives a double beep indicating it has answered. The person calling in then has 4 seconds to enter a single touch tone "1", "2" or "3" before it drops the line. If a single touch tone is detected, the LC-3 will ring-through to emergency phone port 1, 2 or 3 respectively. All Viking emergency phones are set up to automatically answer a ringing line. Once answered, the inbound call has talk path to that emergency phone.

### D. Fire Floor Phone

The Fire Floor Phone port provides 32 volts of DC talk battery to operate a Fire Floor Phone (any standard single line touch tone phone can be used). When the Fire Floor Phone comes off-hook, the LC-3 gives a double beep. The Fire Floor Phone has priority and will steal an existing call in progress away from this Phone Line. At any time, a single touch tone "1", "2" or "3" can be entered to call emergency phone port 1, 2 or 3. This means emergency personnel do not even need to hang up the Fire Floor Phone to call another emergency phone. It is recommended the Fire Floor Phone has access limited to authorized personnel only. It would also be beneficial to mark the Fire Floor Phone as such, and label the touch tone keypad as to which elevators of the three keys dial. A second phone can be wired in parallel for use in a machine room.

## E. Power Fail Condition

If power is lost to the LC-3, all three emergency phones will be connected directly to the phone line within the LC-3. In this state any of the three emergency phones can make an outbound call to the phone line through the LC-3 even though the LC-3 has no power. A second emergency phone could then barge into the same call, but Viking emergency phones have a privacy feature that prevents this from happening. Additional emergency phones can make their own call for help, once the line is again available. If the Fire Floor Phone functionality is required during a power outage, the LC-3 needs to be plugged into an uninterruptable back-up power supply (UPS) so that power is not lost.

## F. Prank Condition

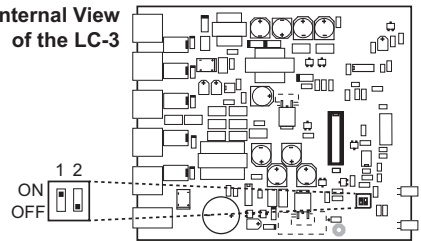
An emergency phone that is left off-hook is considered a prank phone. When the LC-3 is left in this state, the other emergency phones can not make a call for help. Prevent prank phones by installing Viking emergency phones, as they intelligently know when to automatically hang up. It is also important to install the Fire Floor Phone with access restricted to authorized personnel only because when the Fire Floor Phone is off hook, the phone line is not available.

## Alternate Application

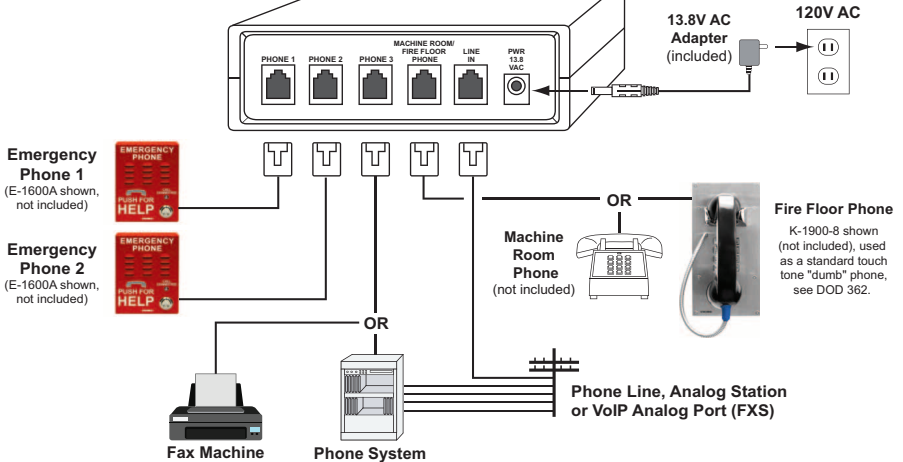
### Sharing a Line with an Auxiliary Device or a Phone System

A secondary mode of operation allows two emergency phones to share an existing analog line of an Auxiliary Device such as a Fax Machine or a phone system. With the power disconnected, remove the LC-3's cover and set DIP Switch 1 to the ON position (see diagram to the right). Wire the installation as shown below.

Internal View of the LC-3



Rear View of the LC-3



If an emergency phone comes off-hook to place an outbound call while the AUX Device is being used, the phone line is removed to simulate a hang up. After 2 second, fresh dial tone is given to the emergency phone for dialing. Because of this extra delay, it is required that a 4 second pause is programmed at the beginning of each emergency phone's dialing string. The phone system is given a busy signal while an emergency phone call is in place.

Inbound calls are answered immediately by the LC-3. In this mode, instead of giving a double-beep, the LC-3 gives a double ringback tone to indicate it has answered. The person calling in then has 4 seconds to enter a single touch tone "1" or "2" before it gives a second double ringback tone indicating the call has been sent to the AUX Device. If a single touch tone is detected, the LC-3 will ring-through to that emergency phone port.

Front panel LEDs, Fire Floor Phone, Power Fail and Prank Conditions all function as normal.

# Warranty

## IF YOU HAVE A PROBLEM WITH A VIKING PRODUCT, CONTACT VIKING TECHNICAL SUPPORT AT: 715-386-8666

Our Technical Support Department is available for assistance Monday to Friday 8:00am - 5:00pm central time. Before you call, please:

1. Know the model number, the serial number, and what software version you have (see serial label).
2. Have the Product Manual in front of you.
3. It is best if you are on site.

### RETURNING PRODUCT FOR REPAIR

The following procedure is for equipment that needs repair:

1. Customer must contact Viking's Technical Support Department at 715-386-8666 to obtain a Return Authorization (RA) number. The customer MUST have a complete description of the problem, with all pertinent information regarding the defect, such as options set, conditions, symptoms, methods to duplicate problem, frequency of failure, etc.
2. Packing: Return equipment in original box or in proper packing so that damage will not occur while in transit. The original product boxes are not designed for shipping - an overpack box is required to prevent damage in transit. Static sensitive equipment such as a circuit board should be in an anti-static bag, sandwiched between foam and individually boxed. All equipment should be wrapped to avoid packing material lodging in or sticking to the equipment. Include ALL parts of the equipment. C.O.D. or freight collect shipments cannot be accepted. Ship cartons prepaid to:

**VIKING ELECTRONICS  
1531 INDUSTRIAL STREET  
HUDSON, WI 54016**

3. Return shipping address: Be sure to include your return shipping address inside the box. We cannot ship to a PO Box.
4. RA number on carton: In large printing, write the RA number on the outside of each carton being returned.

### RETURNING PRODUCT FOR EXCHANGE

The following procedure is for equipment that has failed out-of-box (**within 10 days of purchase**):

1. Customer must contact Viking's Technical Support at 715-386-8666 to determine possible causes for the problem. The customer MUST be able to step through recommended tests for diagnosis.
2. If the Technical Support Product Specialist determines that the equipment is defective based on the customer's input and troubleshooting, a Return Authorization (RA) number will be issued. This number is valid for fourteen (14) calendar days from the date of issue.
3. After obtaining the RA number, return the approved equipment to your distributor. Please reference the RA number on the paperwork being shipped back with the unit(s), and also the outside of the shipping box. The original product boxes are not designed for shipping - an overpack box is required to prevent damage in transit. Once your distributor receives the package, they will replace the product over the counter at no charge. The distributor will then return the product to Viking using the same RA number.
4. **The distributor will NOT exchange this product without first obtaining the RA number from you. If you haven't followed the steps listed in 1, 2 and 3, be aware that you will have to pay a restocking charge.**

### TWO YEAR LIMITED WARRANTY

Viking warrants its products to be free from defects in the workmanship or materials, under normal use and service, for a period of two years from the date of purchase from any authorized Viking distributor. If at any time during the warranty period, the product is deemed defective or malfunctions, return the product to Viking Electronics, Inc., 1531 Industrial Street, Hudson, WI., 54016. Customer must contact Viking's Technical Support Department at 715-386-8666 to obtain a Return Authorization (RA) number.

This warranty does not cover any damage to the product due to lightning, over voltage, under voltage, accident, misuse, abuse, negligence or any damage caused by use of the product by the purchaser or others. This warranty does not cover non-EWP products that have been exposed to wet or corrosive environments. This warranty does not cover stainless steel surfaces that have not been properly maintained.

**NO OTHER WARRANTIES. VIKING MAKES NO WARRANTIES RELATING TO ITS PRODUCTS OTHER THAN AS DESCRIBED ABOVE AND DISCLAIMS ANY EXPRESS OR IMPLIED WARRANTIES OR MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE.**

**EXCLUSION OF CONSEQUENTIAL DAMAGES.** VIKING SHALL NOT, UNDER ANY CIRCUMSTANCES, BE LIABLE TO PURCHASER, OR ANY OTHER PARTY, FOR CONSEQUENTIAL, INCIDENTAL, SPECIAL OR EXEMPLARY DAMAGES ARISING OUT OF OR RELATED TO THE SALE OR USE OF THE PRODUCT SOLD HEREUNDER.

**EXCLUSIVE REMEDY AND LIMITATION OF LIABILITY.** WHETHER IN AN ACTION BASED ON CONTRACT, TORT (INCLUDING NEGLIGENCE OR STRICT LIABILITY) OR ANY OTHER LEGAL THEORY, ANY LIABILITY OF VIKING SHALL BE LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT, OR AT VIKING'S OPTION, REFUND OF THE PURCHASE PRICE AS THE EXCLUSIVE REMEDY AND ANY LIABILITY OF VIKING SHALL BE SO LIMITED.

IT IS EXPRESSLY UNDERSTOOD AND AGREED THAT EACH AND EVERY PROVISION OF THIS AGREEMENT WHICH PROVIDES FOR DISCLAIMER OF WARRANTIES, EXCLUSION OF CONSEQUENTIAL DAMAGES, AND EXCLUSIVE REMEDY AND LIMITATION OF LIABILITY, ARE SEVERABLE FROM ANY OTHER PROVISION AND EACH PROVISION IS A SEPARABLE AND INDEPENDENT ELEMENT OF RISK ALLOCATION AND IS INTENDED TO BE ENFORCED AS SUCH.

**Product Support: (715) 386-8666**

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