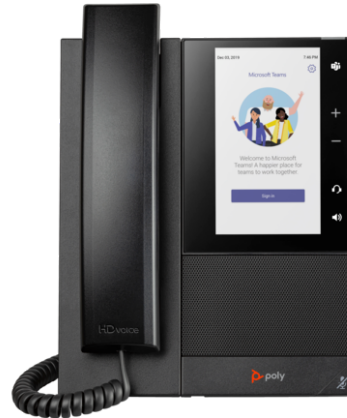ProductSheet
Poly CCX 505 Business Media Phone for Microsoft Teams and PoE-enabled GSA/TAA (849A5AA)

Simply intuitive

By design, the Poly CCX 500 Series business media phones are simple and intuitive to use — with one-touch-access to your contacts and meetings. So, users can get right to work.

Audio expertise you can trust
With Poly CCX 500 Series business phones you can feel confident you sound professional on every call. And with Poly signature audio, Poly HD Voice and Acoustic Clarity technologies, you know you will hear and be heard on your calls.

Always ready for the next call
The CCX 500 Series supercharges collaboration with its easy to use, touchscreen interface and ergonomic design. The simple touch-access to contacts, meetings and voicemails keeps your user's day moving, boosting productivity.

Featuring

Audio clarity
Conversations stay clear with Poly HD Voice and Poly Acoustic Clarity technologies.

Distraction-free calls
Reduce distracting background noise with Poly Acoustic Fence technology.

Integrated WiFi
Easy to install in home offices or hard-to-cable office locations with integrated WiFi.

Touchscreen controls
Contacts and meetings are easily accessible via the color touchscreen with 5" multi-touch LCD display.

Add a Poly headset
Multiple Poly headset options are available to suit any worker's style — in addition to the traditional handset. [1]

Specifications

Display size (diagonal)	12.7 cm (5")
Display size (diagonal)	5"
Panel technology	Color LCD
Audio	Poly HD Voice; Poly Acoustic Clarity technology provides full duplex conversations, acoustic echo cancellation, and background noise suppression; Poly Acoustic Fence technology eliminates background noise when using a handset or wired headset; Poly NoiseBlockAI technology removes most background noise when using the speakerphone; TIA-920 wideband audio, type 1 compliant (IEEE 1329 full duplex); Individual volume settings with visual feedback for each audio path; Voice activity detection; Comfort noise generation; DTMF tone generation (RFC 2833 and in-band); Low delay audio packet transmission; Adaptive jitter buffers
Ports	1 USB 2.0 Type-A (for media, storage applications, headset, expansion module); 1 USB 2.0 Type-C® (for media, storage applications, headset, expansion module); 2 RJ-45 (10/100/1000 Mbps)
Package dimensions (W x D x H)	26.3 x 24.3 x 7 cm
Package weight	300 g
Energy star certified	ENERGY STAR® certified
Special features	Adjustable desk stand (2 positions)[5]
Security management	802.1X Authentication and EAPOL Media encryption via SRTP; Digest authentication; Encrypted configuration files; HTTPS secure provisioning; Password login; Support for signed software executables; Support for URL syntax with password; Transport Layer Security (TLS)
UPC number	197497506334
Manufacturer Warranty	Poly standard one-year limited warranty
What's in the box	Console; Desk stand; Handset with handset cord; Network (LAN) cable-CAT-5E

Top Recommended Displays, Accessories and Services

Poly Support Services

3 Year Poly+ CCX 505 Business Media Phone Service	P49735312

Messaging Footnotes

[1] Poly headsets sold separately.

Technical Specifications Footnotes

[5] Optional wall mount kit can be ordered separately.