Poly EncorePro 520D with Quick Disconnect Binaural Digital Headset TAA (783P5AA)

Overview

Ready, headset, go

The EncorePro 500 Series smarter headsets let your employees take calls from home or office, regardless of how they connect to a PC. They're the first call center digital headsets to connect you to everything Teams has to offer, even while you're on a call. Hybrid working has never been easier.

Built-in USB-A and USB-C® connectors

Answer soft-phone calls from any PC, no matter what kind of USB port you have.[1]

Remote firmware and cloud system updates

Never worry about updates, thanks to remote firmware and cloud system updates. [1]

Full backwards compatibility for legacy equipment

Work hassle-free across new and legacy equipment with QD models, or USB models with USB-A and USB-C® connectors right on the cable.[1,2]

Poly Quick Disconnect technology

Walk away from your desk with a click thanks to Poly Quick Disconnect technology.

Features

Built-in Hold and Call Answer buttons

Make every call easier with clear, built-in hold and call answer buttons.[1]

Recessed buttons

Eliminate button-pushing mistakes with recessed buttons that don't get accidently activated.[1]

Single button for joint audio/video hold

Enjoy worry-free privacy and peace of mind with a single button for joint audio and video hold.[1]

---

[1] Available on USB models only.

[2] Available on QD models only.

Specifications

Dimensions (W x D x H)	11.1 x 14.9 x 6.7 cm
Dimensions (W x D x H)	4.3 x 5.8 x 2.6 in
Weight	74 g
Weight	0.16 lb
Package dimensions (W x D x H)	147 x 178 x 54 mm
Package weight	173.92 g
Manufacturer Warranty	Poly standard two-year limited warranty
What's in the box	Headset

Additional specifications

Acoustic protection technology	SoundGuard[1]
Boom mic length (ft)	0.44 ft
Boom mic length (mm)	135 mm
Boom mic rotation	290°
Cable length	78.5 cm
Cable length (imperial)	30.9 in
Cartons per layer	5
Cartons per pallet	20
Color	Black
Compatible Operating Systems	Windows 11; Windows 10; macOS
Connection type	Wired: QD (Quick-Disconnect)
Country of origin	Made in Mexico
ECCN	EAR99
Ear cushions	Foam (padding material)
HTS code	8518302000
Headphone type	On-ear (stereo)
Microphone bandwidth	20 Hz to 16 kHz
Microphone type	Noise cancelling
Multiple order quantity	48
Package dimensions (W x D x H)	5.78 x 7 x 2.12 in
Package weight	0.38 lb
Pallet (layers)	4
Pallet dimensions	40 x 48 x 65.98 in
Pallet dimensions (W x D x H)	101.6 x 121.9 x 167.6 cm
Pallet weight	368.08 lb
Pallet weight	166.96 kg
Products per pallet	960
Products per pallet layer	240
Sensitivity (microphone)	-40 +/-3 dB
Signal-to-noise ratio	>50 dB
Speaker bandwidth	150 Hz to 6.8 kHz
Speaker size	30 mm
UNSPSC code	43191638

[1] Protects against Acoustic Shock by limiting sounds to below 118 dBA.

Services

Communication & Collaboration

★ : Recommended

Poly Support Services

3 year Partner Poly+ EncorePro Service	PENCORP362
3 year Poly+ EncorePro Service	PENCORP312

Hybrid Work Solutions

Audio

Audio Accessories

Poly 2.5mm to QD Cable (0.45M)	85Q30AA
Poly 2.5mm to QD Cable (3M)	85Q32AA
Poly 3.5mm to QD Cable (0.15M)	85Q37AA
Poly 3.5mm to QD Cable (3M)	85Q40AA
Poly 3.5mm to QD Cable for IP Touch (3M)	85Q43AA
Poly 4 Pin QD Headset to 6 Pin QD Audio Processor Cable (0.13M)	85Q45AA
Poly 6 Pin QD headset to 4 Pin QD Audio Processor Cable (0.13M)	85Q47AA
Poly A10-11 Adapter	85Q14AA
Poly A10-12 Adapter (S1 Plug)	85S26AA
Poly A10-16 Adapter	85T17AA
Poly A10-16 Adapter (Bagged)	85T18AA
Poly Blackwire 5200 Y Training Cable	85S08AA
Poly CA22CD-SC Single Channel Remote with Battery	85Q92AA
Poly DA75 USB to QD Black Adapter TAA	786C6AA
Poly DA85 USB to QD Black Adapter TAA	786C7AA
Poly DA85-M USB to QD Black Adapter TAA	786C8AA
Poly DA90 USB to QD Adapter	85T19AA
Poly EncorePro HW510/520 Foam Ear Cushions (2 Pieces)	85Q31AA
Poly EncorePro HW510/520 Leatherette Ear Cushions (2 Pieces)	85Q36AA
Poly EncorePro HW510V/520V Voice Tube	85Q39AA
Poly EncorePro HW530/540 Foam Ear Cushion (1 Piece)	85R18AA
Poly EncorePro HW530/540 Large Leatherette Ear Cushion (1 Piece)	85R21AA
Poly EncorePro HW530/540 Large and Small Earloops	85R19AA
Poly EncorePro HW530/540 Small Leatherette Ear Cushion (1 Piece)	85R23AA
Poly EncorePro HW700 Foam Ear Cushions and Mounting Plates (2 Pieces)	85R24AA
Poly EncorePro HW700 Leatherette Ear Cushions and Mounting Plates (2 Pieces)	85R27AA
Poly HIC-10 Cable	783S2AA
Poly HIS Cable TAA	783S3AA
Poly M22 Adapter	85T20AA
Poly M22 Narrowband Adapter	85T21AA

Poly M22 Phone Cable (1M)	85R33AA
Poly M22 to 2.5mm Cable (0.5M)	85R36AA
Poly M22 to QD U10 Cable	85R38AA
Poly MDA100 QD USB-A Analog Switch	8A7E1AA
Poly MDA105 QD USB-A Analog Switch	8A7E2AA
Poly MDA524 QD USB-A	8L544AA
Poly MDA524 USB-C	85Q24AA
Poly Poly to GN QD Converter	85R64AA
Poly QD to QD Extension Cable (3M)	85R66AA
Poly QD to QD Lightweight Extension Cable (10ft)	920P2AA
Poly QD to QD Lightweight Extension Cable with QD Lock	85R69AA
Poly Quick Disconnect IN-LINE MUTE Control KIT	920P8AA
Poly Savi 740/745 Neckband	85R32AA
Poly U10P Short End Cable	784Q5AA
Poly U10P-S Cable	784S0AA
Poly U10P-S19 Cable	784S2AA
Poly Y Training Cable	85S07AA
Poly Y Training Cable with QD Lock-Digital Headsets	85S09AA

Wired Headset

Poly Supraplus Clothing Clip Mirage	8K6N5AA

Disclaimer — Copyright